WORK VAPOR

Job Link: https://workvapor.in/jobs/customer-support-executive-work-from-home-tp-382817/

CUSTOMER SUPPORT EXECUTIVE, WORK FROM HOME – TP

BASE SALARY

INR 19000 - INR 22000

DESCRIPTION

Customer Support Executive, Work From Home – TP

Location: Remote (Pan India)
Job Type: Full-time, Contract (3 Months)
Salary: ?19,000 In-hand per month

Email: mamidi.neha@teleperformancedibs.com

Start your customer support career with TP. This is a work-from-home opportunity for freshers and experienced candidates. Immediate joiners will be given preference.

Company: TP

Position: Customer Support Executive (Voice Process)

You will handle customer calls and help resolve customer queries. The role requires good communication skills and a customer-focused approach.

Eligibility:

- Graduates can apply as freshers or experienced candidates.
- Undergraduates need at least 6 months of customer service or voice process experience.
- Fluent Hindi and English communication.
- Good customer handling and problem-solving skills.
- Basic computer knowledge.
- Comfortable working in rotational shifts.

HIRING ORGANIZATION

TP

EMPLOYMENT TYPE

Contractor

JOB LOCATION

? Remote work from: India

Key Responsibilities:

- Handle inbound and outbound customer calls.
- Resolve customer queries professionally.
- Provide accurate information to customers.
- Follow company processes and quality standards.
- Escalate unresolved issues when required.
- Meet daily performance and attendance targets.

System Requirements:

- Intel i5 processor or above.
- Minimum 8 GB RAM.
- Windows 10 operating system.
- Broadband connection with at least 30 Mbps speed.
- Functional web camera.
- USB headset.
- Quiet workspace with minimal background noise.

Working Schedule:

This is a 3-month contractual role. You will work 6 days a week with one rotational weekly off. Day shift timings are rotational.

Benefits:

- Work from home.
- Pan India opportunity.
- ?19,000 in-hand monthly salary.
- Opportunity for freshers.
- Professional customer support experience.

How to Apply:

Send your updated resume with your full name, qualification, total experience, current location, contact number, and notice period to the email below.

Email: mamidi.neha@teleperformancedibs.com