

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-support-executive-zomato-wfh-chat-voice/>

HIRING ORGANIZATION

Startek

EMPLOYMENT TYPE

Full-time

DATE POSTED

? September 5, 2026

JOB LOCATION

? Remote work from: India

CUSTOMER SUPPORT EXECUTIVE – ZOMATO WFH CHAT + VOICE

BASE SALARY

INR 17988 - INR 19000

DESCRIPTION

Customer Support Executive – Zomato Chat + Voice

Startek is hiring for a Zomato blended customer support process. The position is work from home across India.

Contact: 9125409717

- Work Mode: Work From Home
- Location: India
- Experience: 0 – 1 year
- Qualification: 12th Pass, Undergraduates, Graduates
- Freshers and experienced candidates can apply
- Process: Chat + Voice
- Freshers CTC: ₹18,000
- Freshers Take Home: ₹14,000/month
- Experienced CTC: ₹19,000
- Experienced Take Home: ₹15,000/month
- Quarterly Bonus: Up to ₹1,929
- Benefits: PF + ESIC
- Shifts: Rotational 9-hour shifts
- Night shifts included
- Week Off: Rotational
- Own laptop is mandatory
- Stable high-speed Wi-Fi is required
- Excellent Hindi and English communication required
- No leaves during the first 90 days
- No festival leaves
- No hiring fees

Key Responsibilities

- Handle customer queries through chat and voice.
- Provide suitable solutions to customers.
- Maintain clear and professional communication.
- Follow the customer support process.
- Maintain a customer-first approach.

Candidate Requirements

- 12th pass candidates can apply.
- Undergraduates and graduates can apply.
- Freshers and experienced candidates are eligible.
- Excellent Hindi and English verbal skills are required.
- Good communication skills are required.
- Own laptop and stable Wi-Fi are mandatory.
- Candidates must be comfortable with rotational shifts.

Contact Details

Team HR – Startek
9125409717

- Zomato blended process
- Chat and voice support
- Work from home across India
- Freshers welcome
- Quarterly bonus available
- PF and ESIC benefits
- No hiring fees