WORK VAPOR

Job Link: https://workvapor.in/jobs/customer-support-rto-executive-cse/

CUSTOMER SUPPORT & RTO EXECUTIVE (CSE)

BASE SALARY

INR 5000 - INR 9000

DESCRIPTION

Job Role: Customer Support & RTO Executive (CSE)

Company: Backbenchers Hub
Location: Remote / Work From Home
Salary: ?5,000–?9,000 per month
Job Type: Part-Time
Experience: Freshers and experienced candidates can apply
Languages: Kannada and Telugu (both mandatory), basic English
Work Device: Smartphone required; laptop is not needed

Contact Details

WhatsApp: 8682043010

Backbenchers Hub is hiring Customer Support and RTO Executives to manage customer calls, delivery follow-ups and shipment-related queries. Training will be provided. Freshers are welcome to apply.

Key Responsibilities

- Call customers about Out for Delivery orders.
- Follow up on undelivered shipments and reduce RTO.
- Take NDR actions through Shiprocket.
- Coordinate with customers, vendors and courier partners through calls, WhatsApp and email.
- Resolve customer queries, cancellations and replacement requests.

Requirements

HIRING ORGANIZATION

Backbenchers Hub

EMPLOYMENT TYPE

Part-time

JOB LOCATION

? Remote work from: India

- Kannada and Telugu fluency is mandatory.
- Basic English communication skills.
- Good communication and follow-up abilities.
- A smartphone is sufficient; no laptop is required.

Monthly RTO Incentives

- Below 20% RTO: ?1,500
- Below 15% RTO: ?2,000
- Below 10% RTO: ?3,000

Only the highest achieved incentive will be paid.

Leave Policy

- Two rotational days off per month.
- Applicable statutory leave entitlements.

How to Apply

Send your CV, languages known and work experience (if any) through WhatsApp at **8682043010**.