

WORK VAPOR

Job Link: <https://workvapor.in/jobs/customer-support-specialist/>

CUSTOMER SUPPORT SPECIALIST

JOB LOCATION

? Remote work from: USA

DESCRIPTION

Job Title: Customer Support Specialist

Company: PrimeCare Solutions

Location: Remote

Position Type: Full-Time

Job Overview

PrimeCare Solutions is looking for a motivated and empathetic **Customer Support Specialist** to join our growing team. This fully remote role offers the chance to deliver exceptional service and build strong relationships with customers worldwide.

Key Responsibilities

- Respond to customer inquiries via email, chat, and phone in a timely and professional manner.
- Resolve customer issues and complaints efficiently while maintaining a positive experience.
- Document customer interactions and feedback to improve services and processes.
- Work collaboratively with internal teams to address customer concerns.
- Assist in onboarding new customers and ensuring they are comfortable with our services.

Required Skills

Confidential

HIRING ORGANIZATION

Confidential

EMPLOYMENT TYPE

Full-time

BASE SALARY

INR 30,000 - INR 50,000

DATE POSTED

? December 20, 2024

VALID THROUGH

2026-07-20

- Strong communication and interpersonal skills.
- Ability to handle customer concerns empathetically and professionally.
- Proficient in problem-solving and conflict resolution.
- Familiarity with customer support tools and CRM software.
- Ability to work independently and manage time effectively in a remote environment.

Qualifications

- Previous experience in customer support or a related role is preferred.
- A high school diploma or equivalent is required; a bachelor's degree is a plus.

Career Growth Opportunities

At PrimeCare Solutions, we value your growth and provide clear pathways for professional advancement in customer support and beyond.

Company Culture And Values

We are committed to fostering a supportive, inclusive, and collaborative culture. Customer satisfaction is at the heart of everything we do, and we empower our team to make a real difference.

Compensation And Benefits

- Competitive salary and benefits package.
- Flexibility to work remotely.
- Opportunities for training and development.

Contact Us

Call **08069824660** for more details and to apply.