

WORK VAPOR

Job Link: <https://workvapor.in/jobs/digital-workplace-services-engineer/>

HIRING ORGANIZATION

Infosys

EMPLOYMENT TYPE

Full-time

JOB LOCATION

? Remote work from: India

DIGITAL WORKPLACE SERVICES ENGINEER

DESCRIPTION

Job Role: DWS Client Engineering – Digital Workplace Services

Company: Infosys

Location: India

Job Type: Full-Time

Job Description

Infosys is seeking candidates for its Digital Workplace Services team. The role focuses on enterprise endpoint management, desktop administration, device security and digital workplace technologies.

Candidates should have hands-on knowledge of Microsoft endpoint management tools, Windows administration and Microsoft 365. Strong troubleshooting, analytical and customer-service skills are important for this role.

Technical Skills Required

- Microsoft Intune
- SCCM / MECM
- Windows 10/11 Administration
- Windows Autopilot
- Microsoft Entra ID (Azure AD)
- Microsoft 365 Administration
- Group Policy Management
- BitLocker
- Microsoft Defender for Endpoint

Relevant Technical Experience

- Operating system deployment and imaging.
- Patch management.

- Software packaging and distribution.
- Endpoint security and compliance using tools such as Tenable.
- Device lifecycle management.
- Troubleshooting desktop, mobility and workplace technologies.

Preferred Skills

- VMware Workspace ONE or Citrix.
- Virtual Desktop Infrastructure (VDI).
- Azure Virtual Desktop (AVD).
- PowerShell scripting and automation.
- ServiceNow IT Service Management (ITSM) processes.

Soft Skills

- Strong customer-service orientation.
- Excellent troubleshooting and analytical abilities.
- Effective communication and stakeholder management.
- Strong documentation and coordination skills.
- Ability to work in enterprise support and transformation environments.

Preferred Certifications

- Microsoft Certified: Endpoint Administrator Associate (MD-102).
- Microsoft 365 Certified: Modern Desktop Administrator.
- ITIL Foundation Certification.
- Microsoft Azure Fundamentals (AZ-900).