

WORK VAPOR

Job Link: <https://workvapor.in/jobs/e-commerce-voice-process-work-from-home-%e2%82%b93-lpa/>

E-COMMERCE VOICE PROCESS – WORK FROM HOME | ₹3 LPA

HIRING ORGANIZATION

Teleperformace

EMPLOYMENT TYPE

Full-time

BASE SALARY

INR 150000 - INR 300000

DATE POSTED

September 6, 2026

DESCRIPTION

E-Commerce Voice Process

Teleperformace is hiring candidates for an e-commerce voice process. The position is permanent work from home. Freshers and experienced candidates can apply.

Salary: ₹1.5 to ₹3 Lacs per annum

Experience: 0 to 5 years

Work Mode: Remote / Work From Home

Hiring Office: Bengaluru

Hiring: Pan India except Jammu & Kashmir

Contact: +91 9866164712

The work involves handling customer queries through voice calls. Support will be provided for orders, delivery, returns, refunds, and other e-commerce services.

Key Responsibilities

- Handle inbound customer calls professionally.
- Resolve customer queries with accurate information.
- Assist customers with orders and deliveries.
- Support return and refund-related queries.
- Maintain good customer service standards.
- Follow process and quality guidelines.

JOB LOCATION

Remote work from: India

- Meet productivity and quality targets.
- Update customer details in the system.
- Maintain accurate call records.
- Provide a positive customer experience.

Requirements

- Freshers and experienced candidates can apply.
- 0 to 5 years of experience.
- Undergraduate and graduate candidates are eligible.
- Good English communication skills are required.
- Good typing skills are required.
- Comfortable handling voice calls.
- Core i5 7th Gen or above system is required.
- Minimum 8 GB RAM is required.
- Stable internet connection of at least 20 Mbps is required.
- USB noise-cancellation headset is mandatory.
- UPS or power backup is mandatory.
- SHL System Check Report is required.
- Must be comfortable working six days a week.
- One rotational week off will be provided.

Work Details

The position is available on a Pan-India basis. Candidates from Jammu & Kashmir are not eligible.

Interested candidates should share their CV through WhatsApp. Contact: +91 9866164712