

WORK VAPOR

Job Link: <https://workvapor.in/jobs/eligibility-verification-ev-caller/>

HIRING ORGANIZATION

Access Healthcare

EMPLOYMENT TYPE

Full-time

JOB LOCATION

Chennai, India

DATE POSTED

? March 20, 2026

ELIGIBILITY VERIFICATION (EV) CALLER

BASE SALARY

INR 275000 - INR 475000

DESCRIPTION

Location: Chennai, India

Job Type: Full-Time (Work From Office)

Experience: 1+ Years

Salary: 2.5-4.75 Lacs P.A.

Openings: 50

Shift: US Shift (Night)

Notice Period: NP Accepted

Contact HR: +91 9342521857 (Tharshini)

Key Responsibilities

- Handle accounts receivable calls to resolve outstanding balances, denials, and patient inquiries
- Research denial issues, appeal denied claims, and implement corrective actions
- Process international voice transactions accurately
- Ensure timely follow-ups with physicians and hospitals
- Maintain accurate records of interactions with patients, insurance companies, and healthcare providers

Eligibility Criteria

- Minimum 1 year experience in AR or related healthcare BPO process
- Immediate joiners preferred
- Work From Office (Chennai) only, no WFH
- Night shift flexibility required

Skills Required

- Accounts receivable and denial management
- Eligibility verification

- Strong communication and record-keeping skills
- Ability to handle international voice processes

Benefits

- Two-way cab facility
- Immediate joining opportunity
- Virtual interview available
- Referrals welcome

How to Apply

Call / WhatsApp CV: +91 9342521857 (Tharshini HR)