

WORK VAPOR

Job Link: <https://workvapor.in/jobs/flipkart-hiring-chat-support-executive-across-india-346784/>

HIRING ORGANIZATION

Flipkart

EMPLOYMENT TYPE

Full-time

JOB LOCATION

INDIA

FLIPKART HIRING CHAT SUPPORT EXECUTIVE ACROSS INDIA

BASE SALARY

? 18000 - ? 20000

DESCRIPTION

Customer Chat Support Executive

Company: Flipkart

Flipkart is hiring Customer Chat Support Executives for full-time work. Candidates with good written communication skills can apply. Salary is ?18,000 to ?20,000 per month. Work opportunity available across India.

Contact Details

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Job Location

India

Salary

?18,000 to ?20,000 per month

Job Type

Full-time

About the Work

The company is looking for candidates who can handle customer chats professionally. You will reply to customer questions related to products and orders. You should be able to manage multiple chats at the same time. Good typing speed and clear communication are important for this work.

You will also help customers with returns and order tracking. You will solve customer

complaints and update customer records in the CRM system. This is a good opportunity for candidates interested in customer support work.

Responsibilities

- Reply to customer chats quickly
- Handle 2 to 3 chat sessions together
- Solve customer problems
- Process returns and order requests
- Help customers with order tracking
- Update customer records in CRM
- Maintain proper chat quality
- Provide clear written communication

Requirements

- Good English writing skills
- Clear grammar and spelling
- Basic computer knowledge
- Ability to multitask
- Good customer handling skills
- CRM knowledge is helpful

How to Apply

Interested candidates can apply through WhatsApp or email. Contact Number:
+91-8074399963 Email: ramsrihr98@gmail.com