

WORK VAPOR

Job Link: <https://workvapor.in/jobs/general-manager-service-automobile/>

GENERAL MANAGER SERVICE – AUTOMOBILE

BASE SALARY

INR 30000 - INR 55000

DESCRIPTION

General Manager Service – ₹30,000–₹55,000 – Automobile Leadership

Company: Sri Lakshmi Groups

Location: Salem, Tamil Nadu

Salary: ₹30,000 – ₹55,000 per month

Experience: 10–12 years in the automobile industry

Employment Type: Full-time

Sri Lakshmi Groups is hiring a General Manager Service for its authorised Mahindra service centre in Salem.

The candidate will manage workshop operations, service, parts and customer-care activities. The role also includes business growth, profitability and team management.

Key Responsibilities

- Manage overall service centre operations.
- Handle workshop, service, parts and customer-care functions.
- Drive service revenue and profitability.
- Achieve monthly and annual business targets.
- Monitor customer satisfaction and resolve complaints.
- Improve customer retention and service experience.
- Monitor workshop productivity and bay utilisation.
- Ensure repair quality and timely vehicle delivery.

- Maintain turnaround time and first-time-right repairs.
- Lead and motivate the service team.
- Ensure compliance with Mahindra processes and quality standards.
- Manage warranty procedures and safety requirements.
- Review KPIs and MIS reports.
- Identify operational gaps and implement corrective actions.
- Coordinate with Mahindra regional teams.

HIRING ORGANIZATION

Sri Lakshmi Groups

EMPLOYMENT TYPE

Full-time

JOB LOCATION

Salem, Tamil Nadu, India

Required Qualification

- Diploma, Graduate or Post Graduate.
- Diploma or Graduate in Automobile Engineering is preferred.
- Mechanical Engineering qualification is also preferred.

Required Experience

- 10–12 years of relevant automobile industry experience.
- Experience in commercial and personal vehicle service is preferred.
- Experience in automobile after-sales management is preferred.

Required Skills

- Automotive after-sales management.
- Workshop operations.
- Service and parts management.
- Customer relationship management.
- Team leadership.
- Business development.
- Revenue and profitability management.
- Warranty management.
- KPI and MIS analysis.
- Quality control.
- Dealer and manufacturer coordination.

Benefits

- Cell phone reimbursement.
- Food provided.
- Internet reimbursement.
- Leave encashment.
- Life insurance.
- Provident Fund.

How to Apply

Interested candidates can apply through WhatsApp.

Contact: +91 9943332466

Contact Person: Divya.R, HR Manager