

# WORK VAPOR

Job Link: <https://workvapor.in/jobs/hdfc-bank-process-outbound-calling-fresher/>

## HIRING ORGANIZATION

IDFC First Bank

## EMPLOYMENT TYPE

Full-time

## JOB LOCATION

Thane, India

## DATE POSTED

? March 21, 2026

## HDFC BANK PROCESS – OUTBOUND CALLING FRESHER

### BASE SALARY

INR 14000 - INR 18000

### DESCRIPTION

**Location:** Thane (Thane West) + Mumbai, Navi Mumbai

**Job Type:** Full-time

**Experience:** 0–5 Years (Freshers & Experienced)

**Salary:** ?14,000 – ?18,000 + Incentives

**Shift Timing:** 9:30 AM – 6:30 PM

**Process:** Outbound Voice

**Openings:** 100

**Contact Person:** HR Sonali

**Phone / WhatsApp:** +91 7030021537

### About the Role

Hiring is open for an outbound calling process for IDFC Bank services. This is a good entry-level opportunity for freshers who want to start their career in banking-related BPO roles.

### What You'll Be Doing

Your main work will be calling customers, sharing product information, and helping them with banking-related offers or services.

### Key Responsibilities & Work Details

- Make outbound calls to customers
- Explain banking products and offers
- Handle basic customer queries
- Maintain call records and follow-ups
- Achieve daily calling targets

### **Eligibility & Requirements**

- Minimum qualification: HSC Pass
- Freshers and experienced both can apply
- Average English communication required
- Basic understanding of customer service

### **Perks & Benefits**

- Fixed salary + high incentives
- Day shift job
- Growth opportunities in banking process
- Immediate joining available