

WORK VAPOR

Job Link: <https://workvapor.in/jobs/hindi-and-english-customer-support-executive-381370/>

HIRING ORGANIZATION

TP

EMPLOYMENT TYPE

Contractor

JOB LOCATION

Karnataka, India

? Remote work from: India

HINDI AND ENGLISH CUSTOMER SUPPORT EXECUTIVE

BASE SALARY

INR 250000 - INR 300000

DESCRIPTION

Hindi & English Customer Support Executive

Company: TP

Work Mode: Hybrid

Location: Bengaluru, Karnataka

Job Type: Full Time. Permanent.

Contract Duration: 3 Months

Salary: ?2.5 Lakh – ?3 Lakh Per Year

Openings: 50

Apply Now

Email: yamanurappa.kuri@teleperformancedibs.com

TP is hiring Hindi & English Customer Support Executives for the Voice Process. This is a full-time hybrid role. Freshers and experienced candidates can apply. You will support customers through calls and help solve their queries.

You will talk with customers in a polite way. You will understand their problems and provide the right solution. You will also update customer details in the company system.

Job Responsibilities

- Handle inbound customer calls.
- Solve customer queries.
- Provide support through voice process.
- Maintain customer records.
- Update CRM details.
- Work with team members.
- Achieve process targets.
- Deliver a good customer experience.

Eligibility

- Any Graduate can apply.
- Freshers are welcome.
- Undergraduate candidates with 6 months of experience can also apply.
- Experience of 0 to 5 years.
- Good English communication skills.
- Hindi language is an advantage.
- Ready to work in rotational shifts.
- Ready to work in night shifts if required.

System Requirements

- 8 GB RAM or above.
- Windows 10 or above.
- Internet speed of 30 Mbps or more.
- Working web camera.
- USB headset.

Key Skills

- Customer Support
- Voice Process
- Voice Support
- Inbound Voice Process
- Telecalling
- BPO Voice
- Communication Skills
- Spoken English
- Hindi Speaking
- Customer Service

How to Apply

Send your updated resume by email. Also include the details below in your email.

- Name
- Mobile Number
- Email ID
- Fresher or Experienced
- Current Location
- Resume Attachment

Contact Details

Email: yamanurappa.kuri@teleperformancedibs.com