WORK VAPOR

Job Link: https://workvapor.in/jobs/hindi-and-english-customer-support-executive-381370/

HINDI AND ENGLISH CUSTOMER SUPPORT EXECUTIVE

BASE SALARY

INR 250000 - INR 300000

DESCRIPTION

Hindi & English Customer Support Executive

Company: TP

Work Mode: Hybrid

Location: Bengaluru, Karnataka

Job Type: Full Time. Permanent.

Contract Duration: 3 Months

Salary: ?2.5 Lakh – ?3 Lakh Per Year

Openings: 50

Apply Now

Email: yamanurappa.kuri@teleperformancedibs.com

TP is hiring Hindi & English Customer Support Executives for the Voice Process. This is a full-time hybrid role. Freshers and experienced candidates can apply. You will support customers through calls and help solve their queries.

You will talk with customers in a polite way. You will understand their problems and provide the right solution. You will also update customer details in the company system.

Job Responsibilities

HIRING ORGANIZATION

TP

EMPLOYMENT TYPE

Contractor

JOB LOCATION

Karnataka, India

? Remote work from: India

- Handle inbound customer calls.
- Solve customer queries.
- Provide support through voice process.
- Maintain customer records.
- Update CRM details.
- Work with team members.
- Achieve process targets.
- Deliver a good customer experience.

Eligibility

- Any Graduate can apply.
- Freshers are welcome.
- Undergraduate candidates with 6 months of experience can also apply.
- Experience of 0 to 5 years.
- Good English communication skills.
- Hindi language is an advantage.
- Ready to work in rotational shifts.
- Ready to work in night shifts if required.

System Requirements

- 8 GB RAM or above.
- Windows 10 or above.
- Internet speed of 30 Mbps or more.
- Working web camera.
- USB headset.

Key Skills

- Customer Support
- Voice Process
- Voice Support
- Inbound Voice Process
- Telecalling
- BPO Voice
- Communication Skills
- Spoken English
- Hindi Speaking
- Customer Service

How to Apply

Send your updated resume by email. Also include the details below in your email.

- Name
- Mobile Number
- Email ID
- Fresher or Experienced
- Current Location
- Resume Attachment

Contact Details

Email: yamanurappa.kuri@teleperformancedibs.com