

WORK VAPOR

Job Link: <https://workvapor.in/jobs/hiring-chat-support-executive/>

HIRING ORGANIZATION

I Way Solutions

EMPLOYMENT TYPE

Full-time

JOB LOCATION

Chandigarh, India

DATE POSTED

? March 26, 2026

HIRING – CHAT SUPPORT EXECUTIVE

BASE SALARY

INR 300000 - INR 425000

DESCRIPTION

Job Title: Chat Support Executive

Handle customer queries, provide service support, and resolve issues efficiently in an international BPO environment.

Organization: I Way Solutions

Location: Mohali, Chandigarh, Panchkula

Job Type: Full-time

Salary: 3 – 4.25 LPA

Openings: 250

Contact: HR Asha – 9780947987

About the Company

I Way Solutions is a leading BPO solutions provider offering global customer service, chat, and support processes. The company focuses on providing a dynamic work environment and growth opportunities in international BPO operations.

Key Responsibilities

- Handle customer queries via chat and calls efficiently
- Provide timely solutions and support to clients
- Maintain a professional and customer-friendly approach
- Follow company processes and guidelines while resolving issues
- Document interactions and update records accurately

Requirements / Eligibility

- Minimum qualification: 12th pass (Graduates and Postgraduates preferred)
- Basic computer knowledge is required

- Excellent communication skills in English
- Customer-focused and problem-solving mindset
- Freshers and experienced candidates can apply

Perks & Benefits

- Full salary during training period
- Provident Fund (PF) and ESI benefits
- Exposure to international BPO operations
- Dynamic work environment with growth opportunities

How to Apply

Interested candidates can **call HR Asha directly** at **9780947987** for more information or to schedule an interview.