

WORK VAPOR

Job Link: <https://workvapor.in/jobs/icici-lombard-customer-support-executive-voice-process/>

HIRING ORGANIZATION

ICICI Lombard

EMPLOYMENT TYPE

Full-time

JOB LOCATION

Mumbai, India

DATE POSTED

? March 21, 2026

ICICI LOMBARD CUSTOMER SUPPORT EXECUTIVE – VOICE PROCESS

BASE SALARY

INR 16000 - INR 18000

DESCRIPTION

Company: ICICI Lombard (Hiring via Credicus Business Services)

Location: Mumbai – Thane West, Vashi, Jui Nagar, Panvel, Chembur, Vikhroli, Turbhe

Job Type: Full-time

Experience: 0–4 Years (Freshers & Experienced)

Salary: ?16,000 – ?18,000 + Incentives

Shift Timing: 9:30 AM – 6:30 PM

Process: Inbound & Outbound Voice

Openings: 80

Contact Person: HR Bhagyashree

Phone / WhatsApp: +91 7030023482

About the Company

ICICI Lombard is one of India's leading insurance companies, known for its strong brand and reliable services. It offers a stable career path, especially for freshers looking to enter the customer service field.

What You'll Be Doing

In this role, you'll connect with customers over calls, helping them with insurance-related queries and basic support. The job includes both inbound and outbound calling, making it a good mix of communication and customer handling.

Role Highlights & Daily Work

- Attend incoming customer calls and make outbound calls when needed
- Assist customers with queries related to insurance services
- Provide clear and simple information

- Maintain polite and professional communication
- Follow company process and guidelines

Who Can Apply

- Minimum qualification: HSC Pass
- Freshers and experienced candidates both eligible
- Basic communication skills (Hindi / Marathi required)
- Immediate joiners preferred

Why This Job is Good

- Fixed day shift (no night shift)
- Incentives on performance
- Good learning for freshers
- Growth opportunities in insurance sector

How to Apply

You can send your resume to the given email/phone/WhatsApp.

Contact Details:

HR Bhagyashree: +91 7030023482