WORK VAPOR

Job Link: https://workvapor.in/jobs/id-26485063-mekyek-customer-service-representative-job-available/

CUSTOMER SERVICE REPRESENTATIVE

HIRING ORGANIZATION

Mekyek

EMPLOYMENT TYPE

Full-time

JOB LOCATION

Gurugram, Nil, Gurugram, Haryana, India

BASE SALARY

INR 18,000 - INR 27,000

DESCRIPTION

We are seeking dedicated and customer-oriented Customer Care Executives to join our dynamic BPO team in the Collections department.

Location: Gurugram

Work Mode: Work from Office

Salary: ?18,000 – ?27,000

Key Responsibilities:

- Contact customers to remind them of outstanding payments.
- Negotiate repayment plans and provide assistance with payment options.
- Maintain accurate records of collection efforts and customer interactions.

Applicant Criteria:

- **Communication Skills: Excellent proficiency in English with no major MTI (Mother Tongue Influence) or RTI (Regional Tongue Influence). Grammatical and pronunciation accuracy is essential.**
- **Education:** Graduates and undergraduates are welcome to apply.
- **Experience:** Both experienced professionals and freshers are encouraged to apply.
- **Work Schedule:** 6 days a week.
- **Interview Process:** Candidates must be comfortable with a walk-in interview.

Interested candidates can share their Resume/ CV on WhatsApp .