WORK VAPOR

Job Link: https://workvapor.in/jobs/id-568-customer-support-associate-job-in-bengaluru-snow-planners-and-builders/

CUSTOMER SUPPORT ASSOCIATE

HIRING ORGANIZATION

Snow Planners And Builders

EMPLOYMENT TYPE

Full-time

JOB LOCATION

Bengaluru, NA, Bengaluru, Karnataka, India

BASE SALARY

INR 15,000 - INR 20,000

DESCRIPTION

We are Hiring!!!

Designation : Customer Support Associate (Voice Process)

Experience : Freshers

Qualification : Graduates & Undergraduates

Salary : 15k – 20k TH (Based on Interview performance)

Shift timings: 10am – 7pm or 11am – 8pm

Rotational week off

6 day’s working

Skills : Communication skill

Language :

English +Malayalam

English +Tamil

English +Kannada

English +Hindi

English +Marathi

English +Gujarati

English +Bengali

English + Odia

Location : Bangalore

Immediate Joiners Required!!

Roles and Responsibilities:

Building and maintaining profitable relationships with key customers.

Overseeing the relationship with customers handled by your team.

Resolving customer complaints quickly and efficiently.

Keeping customers updated on the latest products in order to increase sales.

Expanding the customer base by upselling and cross-selling.

Understanding key customer individual needs and addressing these.

Proficient in all Microsoft applications.

Superior product knowledge.

A team player with leadership skills.

Maintain a positive attitude focused on customer satisfaction.

Skills Required:

Should be good in communication both in Verbal Communication

Self-motivated

Sound Knowledge of English and Hindi , south regional skills added advantage.

Excel Knowledge will be an added advantages.

Interested candidates can contact HR – 6380723976 (Mathumitha)

Job Types: Full-time, Permanent, Fresher

Pay: ?15,000.00 – ?20,000.00 per month

Education:

- Higher Secondary(12th Pass) (Preferred)

Experience:

- total work: 1 year (Preferred)
- Customer service: 1 year (Preferred)

Language:

- English (Preferred)
- Hindi (Preferred)

Work Location: In person

Speak with the employer
+91 6380723976