

WORK VAPOR

Job Link: <https://workvapor.in/jobs/india-technical-support-opening-%e2%82%b912000-monthly-pay-348607/>

HIRING ORGANIZATION

Wadhwani Infotech

EMPLOYMENT TYPE

Intern

JOB LOCATION

? Remote work from: India

INDIA TECHNICAL SUPPORT OPENING, ?12,000 MONTHLY PAY

BASE SALARY

INR 8000 - INR 12000

DESCRIPTION

Wadhwani Infotech is hiring Technical Support Executive

Wadhwani Infotech is looking for freshers and technical candidates. This is a simple support-based opening. You will help clients with software use and basic technical issues. It is a good start for a tech career.

Contact Details

Mail: hr@wadhwaniinfotech.com
WhatsApp: +91 8871999699

Job Details

Location: India
Salary: ?8,000 – ?12,000 per month
Job Type: Full-time, Permanent, Fresher, Internship
Contract Length: 6 months
Shift: Day shift
Work Days: Monday to Friday
Work Location: In person

About the Work

This is a client support job. You will talk to users by call, email, chat, or remote session. You will help them understand the software and solve basic issues. You will also share hard cases with the development team.

This job suits candidates who know a little about HTML, PHP, MySQL, web development,

or mobile apps. Freshers can also apply. A patient and helpful attitude is important.

Main Responsibilities

- Give technical support to clients
- Solve software issues quickly
- Guide users on software features
- Share complex issues with the development team
- Record client queries and solutions
- Follow up in the support system

Requirements

- Basic knowledge of HTML, PHP, MySQL, or similar tools
- Good communication skills in Hindi and basic English
- Simple problem-solving ability
- Ability to guide clients patiently
- Freshers with technical background can apply

What You Get

- Hands-on software support experience
- Basic technical troubleshooting exposure
- Training during onboarding
- Growth chance in development or QA
- Performance-based incentives
- Cell phone reimbursement
- Paid sick time

How to Apply

You can apply through Indeed or send your resume by email. The contact details are below.

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RESPONSIBILITIES

- Give technical support to clients
- Solve software issues quickly
- Guide users on software features
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- Follow up in the support system

JOB BENEFITS

- Hands-on software support experience
- Basic technical troubleshooting exposure
- Training during onboarding
- Growth chance in development or QA
- Performance-based incentives
- Cell phone reimbursement
- Paid sick time

SKILLS

Simple problem-solving ability

Ability to guide clients patiently

Freshers with technical background can apply

WORKING HOURS

Day shift

EXPERIENCE

Basic technical troubleshooting exposure