WORK VAPOR

Job Link: https://workvapor.in/jobs/international-chat-email-support-technical-role/

INTERNATIONAL CHAT/EMAIL SUPPORT – TECHNICAL ROLE

BASE SALARY

INR 200000 - INR 350000

DESCRIPTION

Company: Movate Technologies
Location: Chennai (Ambit IT Park)
Job Type: Full-time
Experience: 1–3 Years
Salary: ?2 – ?3.5 LPA
Shift: Night Shift / Flexible Shifts
Openings: 3
Contact Number: +91 9444242401

About the Company

Movate Technologies (formerly CSS Corp) is a global IT and customer experience company known for delivering technical support and digital solutions. It offers a fast-paced environment with strong learning and growth opportunities.

Job Overview

This role is for an international chat and email support process focused on technical support. You will handle customer queries, troubleshoot issues, and provide solutions through written communication.

Key Responsibilities & Role Details

- Handle customer queries via chat and email support
- Provide technical troubleshooting and solutions
- Maintain professional and clear communication
- Adapt to changing processes and customer needs
- Work in a fast-paced environment with accuracy

HIRING ORGANIZATION

Movate Technologies

EMPLOYMENT TYPE

Full-time

JOB LOCATION

Chennai, India

DATE POSTED

? March 21, 2026

Eligibility & Skills Required

- 1–3 years of customer service experience (preferred in tech/logistics)
- Strong written and verbal communication skills
- Good analytical and problem-solving ability
- Ability to handle pressure and customer situations
- Willingness to work night shifts and flexible schedules
- Quick learner with adaptability

Perks & Benefits

- International process exposure
- Career growth in technical support
- Dynamic and learning-focused work environment
- Opportunity to work with global clients

How to Apply

You can send your resume to the given email/phone/WhatsApp.

Contact Details:
Call / WhatsApp: +91 9444242401