WORK VAPOR

Job Link: https://workvapor.in/jobs/international-chat-process-uk-us-customer-support/

INTERNATIONAL CHAT PROCESS – UK US CUSTOMER SUPPORT

BASE SALARY

INR 275000 - INR 450000

DESCRIPTION

Job Role: International Chat Process – Customer Service

Company: WSNE Consulting
Job Type: Full-Time, Permanent
Work Mode: On-Site / In Person
Location: Gurugram, Haryana
Salary: ?2.75 – ?4.50 LPA
In-Hand Salary: ?18,000 – ?29,000/month
Experience: 0–4 Years
Openings: 100
Process: International Chat / Customer Service
Working Days: 5 Days
Shift: 24/7 Rotational / Night Shifts
Education: Undergraduate / Graduate

WSNE Consulting is hiring candidates for an **International Chat Process – Customer Service** position in Gurugram. The role involves supporting UK and US customers through chat and other communication channels.

Freshers can apply if they have good English communication skills. The position also offers incentives, 5-day working, and both-side cab facility.

Key Responsibilities

- Handle **UK and US customer chats**.
- Provide professional customer service.
- Understand customer queries and provide accurate solutions.
- Process customer requests through phone, email, and chat when required.

HIRING ORGANIZATION

WSNE Consulting

EMPLOYMENT TYPE

Full-time

DATE POSTED

? September 29, 2026

JOB LOCATION

122001, Gurugram, Haryana, India

- Maintain customer interaction records using MS Office tools.
- Coordinate with internal teams to resolve complex issues.
- Escalate customer issues when required.
- Meet **AHT, SLA, and quality targets**.
- Handle multiple tasks while maintaining accuracy.
- Maintain professional communication with international customers.

Requirements

- **Excellent English communication skills**.
- Good verbal and written communication.
- Basic computer knowledge.
- Knowledge of **MS Office and Excel**.
- Ability to handle multiple tasks.
- Good attention to detail.
- Comfortable working in a **24/7 environment**.
- Willingness to work rotational and night shifts.
- Freshers can apply.
- Undergraduate and graduate candidates can apply.

Salary & Benefits

- **?2.75 – ?4.50 LPA**.
- ?18,000 – ?29,000 in hand.
- **?2,500 – ?3,500 monthly variable incentives**.
- Lucrative performance-based incentives.
- 5 days working.
- 24/7 rotational shifts.
- Night shifts.
- **Both-side cab facility**.

Key Skills

- International Chat Process
- Customer Service
- Chat Support
- Customer Support
- International Non-Voice
- Customer Handling
- Query Resolution
- Web Chat
- MS Excel
- Communication Skills
- International BPO
- Technical Support
- Upselling

How to Apply

Interested candidates can **call or send a WhatsApp message** to schedule an interview:

Aryan: +91 8448123645
Diya: +91 7428086333

Sagar: +91 9910775967
Komal: +91 9217010882
Shahin: +91 9821396633
Swati: +91 9990040557