

WORK VAPOR

Job Link: <https://workvapor.in/jobs/international-chat-support-executive-2/>

INTERNATIONAL CHAT SUPPORT EXECUTIVE

DESCRIPTION

Job Role: International Chat Executive – Customer Support

Company: IntouchCX

Job Type: Full Time | Permanent

Work Location: Hyderabad

Work Mode: Work From Office

Experience: 1–2 Years Listed

Required Experience: International Chat Support Experience

Process: Chat & Email Support

Language: English

Shift: Rotational Night Shifts

Openings: 100

Education: High School Diploma or Equivalent

WhatsApp: +91 7075920827

Email: simu.das@intouchcx.com

HR Contact: Simu

IntouchCX is hiring **Customer Service Representatives** for its international chat support process in Hyderabad. The role includes customer support through chat and email.

Candidates should have international chat support experience with good written English. Strong typing skills and the ability to manage multiple chats are also required.

Key Responsibilities

- Support customers through chat and email.
- Respond to customer queries.
- Resolve customer issues within service standards.
- Share accurate information about products and services.
- Build positive customer relationships through written communication.
- Investigate customer concerns.
- Handle escalations when required.

- Record customer interactions accurately.
- Follow company policies and quality standards.

Requirements

- **International Chat Support experience is required.**
- Minimum 6 months of customer service international chat support or BPO experience is mentioned.
- Good written and verbal English.
- Strong typing skills.
- Good attention to detail.
- Strong problem-solving skills.
- Ability to handle multiple customer interactions.
- Basic computer and web application skills.
- Good time management.
- Comfortable with rotational night shifts.
- Ready to work weekends and holidays when required.
- Successful background verification is mandatory.

Skills

- International Chat Support
- Customer Service
- Email Support
- Non-Voice Process
- Written English
- Typing
- BPO Operations
- Customer Handling
- Problem Solving

Benefits

- Structured training.
- Career growth opportunities.
- Exposure to international customers.
- Professional work environment.
- Experience in global customer support operations.

How to Apply

Send your updated **resume** to:

WhatsApp: +91 7075920827

Email: simu.das@intouchcx.com

Mention **International Chat Executive** while applying.

HIRING ORGANIZATION

IntouchCX

EMPLOYMENT TYPE

Full-time

DATE POSTED

? October 1, 2026

JOB LOCATION

560001, Hyderabad, Telangana, India