

WORK VAPOR

Job Link: <https://workvapor.in/jobs/international-chat-support-executive-noida/>

HIRING ORGANIZATION

Tech Mahindra

EMPLOYMENT TYPE

Full-time

DATE POSTED

? October 1, 2026

JOB LOCATION

201301, Noida, Uttar Pradesh, India

INTERNATIONAL CHAT SUPPORT EXECUTIVE – NOIDA

BASE SALARY

INR 350000 - INR 450000

DESCRIPTION

Job Role: Customer Care Executive – International Chat | Non-Voice

Company: Tech Mahindra

Job Type: Full Time | Permanent

Work Location: Noida

Experience: 1–5 Years

Salary: ₹3.5–₹4.5 Lacs P.A.

Detailed Salary: Up to ₹4.40 LPA

Openings: 100

Process: International Chat | Non-Voice

Working Days: 5 Days a Week

Weekly Off: 2 Rotational Days

Shift: Night Shift

Education: 12th Pass and Above

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Tech Mahindra is hiring **Customer Care Executives** for an international chat process in Noida. The role focuses on customer support through multiple chat conversations.

Candidates should have good English communication skills. Experience in international voice support or the BPO sector is preferred.

Key Responsibilities

- Handle multiple customer chats at the same time.
- Resolve customer complaints.

- Answer product-related questions.
- Guide customers through technical steps.
- Maintain accurate and professional chat communication.
- Meet customer satisfaction targets.
- Support sales conversion targets.
- Follow process and quality standards.

Eligibility

- **Minimum 1 year of international voice process experience is preferred.**
- Minimum 1 year of BPO experience is preferred.
- Fluent English is required.
- **12th pass candidates can apply.**
- Comfortable working in night shifts.
- Good typing and written communication skills.
- Candidates should be comfortable with an international process.

Salary & Benefits

- **₹3.5–₹4.5 LPA** listed salary range.
- Up to **₹4.40 LPA** mentioned in the job details.
- Attractive incentives.
- Both-side cab facility.
- 5 working days.
- 2 rotational weekly offs.

Skills

- International Chat Support
- Non-Voice Process
- Customer Care
- Customer Support
- Typing Skills
- Written English
- BPO
- International Process
- Web Chat

How to Apply

Send your updated **CV** through WhatsApp or email:

WhatsApp: +91 9871459736

Email: janvi.soni@techmahindra.com

Mention **International Chat Process** while applying.