

WORK VAPOR

Job Link: <https://workvapor.in/jobs/international-customer-care-executive-394271/>

HIRING ORGANIZATION

Smart Call Center Solutions

EMPLOYMENT TYPE

Part-time

JOB LOCATION

Park Street, West Bengal, India

INTERNATIONAL CUSTOMER CARE EXECUTIVE

BASE SALARY

INR 125000 - INR 275000

DESCRIPTION

Customer Care Executive

Company: Smart Call Center Solutions

Work Mode: Onsite

Location: Park Street, Kolkata, West Bengal

Job Type: Full Time | Permanent

Experience: 0 to 3 Years

Salary: ₹1.25 – ₹2.75 LPA

Contact Details

Contact Person: HR Nandini Shaw

Phone: +91 6289632148

Smart Call Center Solutions is hiring Customer Care Executives. The role is for international voice process. Multiple shifts are available. Both freshers and experienced candidates can apply if they meet the company requirements.

You will handle customer calls. You will communicate with international customers. You will provide support and maintain good customer service.

Responsibilities

- Handle international customer calls.
- Provide customer support.
- Maintain good communication.
- Resolve customer queries.
- Follow company guidelines.
- Deliver quality service.

Available Processes

- US Voice Process.
- Australian Process.
- UK Process.
- International Voice Process.

Shift Timings

- US Process: 9:30 PM to 6:30 AM.
- Part Time: 5:30 PM to 9:30 PM.
- Australian Process: 7:00 AM to 4:00 PM.
- Australian Process: 11:00 AM to 8:00 PM.

Eligibility

- Freshers can apply.
- Experienced candidates can apply.
- Good English communication skills.
- Comfortable with voice process.
- Graduation is not mandatory.

Benefits

- Attractive salary.
- Performance incentives.
- Multiple shift options.
- Part time opportunity available.

How to Apply

Contact the HR for more information or to apply.

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