

WORK VAPOR

Job Link: <https://workvapor.in/jobs/international-process-customer-care-executive-367755/>

HIRING ORGANIZATION

MNC Group

EMPLOYMENT TYPE

Full-time

JOB LOCATION

Noida Sector 144, India
? Remote work from: India

DATE POSTED

? June 27, 2026

INTERNATIONAL PROCESS CUSTOMER CARE EXECUTIVE

BASE SALARY

INR 300000 - INR 480000

DESCRIPTION

Customer Care Executive

Company Name: MNC Group

Hiring Partner: Anisha Global Services

Job Type: Full-time

Location: Noida Sector 144

Salary: ?3.0 LPA – ?4.80 LPA

Experience: 0-2 Years

Work Mode: Hybrid

Openings: 100

MNC Group is hiring Customer Care Executives for its international process team. Freshers can apply. Candidates with International BPO experience are also welcome. Immediate joiners will be preferred.

Contact Details

Contact Number: +91 9830234382

Contact Number: +91 8971637174

This is a great opportunity for graduates who want to build a career in the BPO industry. The company offers a hybrid work model and fixed shifts. Employees will also receive additional allowances and transport support.

The role is for Associate and Senior Associate positions. Candidates will work in an international process environment. Good communication skills and customer service knowledge will be helpful.

Key Responsibilities

- Handle customer queries
- Support international customers
- Process customer requests
- Resolve customer concerns
- Maintain service quality
- Follow company guidelines
- Update customer records
- Coordinate with internal teams
- Ensure customer satisfaction
- Meet process requirements

You will interact with customers and help resolve their concerns. You will be responsible for providing quality service and maintaining professional communication. Accuracy and attention to detail are important for this role.

Eligibility Criteria

- Any graduate can apply
- Freshers can apply
- International BPO experience preferred
- Customer service knowledge preferred
- Good communication skills
- Basic computer knowledge
- Ability to work in shifts

Candidates with experience in customer support non-voice processes or international operations will have an advantage. A positive attitude and willingness to learn are important.

Shift Details

- Fixed shift timing: 5:30 PM to 2:30 AM
- Saturday and Sunday off
- Two fixed weekly offs

Benefits

- Hybrid work model
- Both side cab facility
- Wi-Fi allowance of ₹1,800 per month
- Work from office allowance of ₹500
- Salary hike up to 30% on current package for eligible candidates
- Professional work environment

- Career growth opportunities

The company works with global brands across multiple industries. Employees get exposure to international processes and customer service operations. This can be a good opportunity for long-term career growth.

How To Apply

Interested candidates can contact the recruitment team using the details below.

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JOB BENEFITS

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SKILLS

Basic computer knowledge

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