

WORK VAPOR

Job Link: <https://workvapor.in/jobs/it-support-and-systems-manager-job-multi-location-retail-role-gaurav-sweets/>

HIRING ORGANIZATION

Gaurav Sweets Namkeen Dryfruits

EMPLOYMENT TYPE

Full-time

JOB LOCATION

Owale, GB Road, Thane, Maharashtra, India

DATE POSTED

? March 28, 2026

IT SUPPORT AND SYSTEMS MANAGER JOB, MULTI-LOCATION RETAIL ROLE, GAURAV SWEETS

BASE SALARY

INR 500000 - INR 700000

DESCRIPTION

Company Name: Gaurav Sweets Namkeen Dryfruits

Location: Owale, Thane West, GB Road (On-site)

Job Type: Full-time, Permanent

Salary: ?5,00,000 – ?7,00,000 per year

Contact: gauravsweets.srhrex@gmail.com | +91 9820964490

About the Role

This is a senior-level IT role where you will manage all hardware and software systems across the factory and multiple retail outlets. Your main goal is to ensure smooth billing systems, strong network connectivity, and secure data management.

Key Responsibilities & Role Details

- Manage IT infrastructure including desktops, laptops, POS machines, and printers
- Handle network setup (routers, switches, internet connectivity) across outlets
- Ensure smooth working of POS and billing systems (very critical role)
- Manage ERP, accounting, and inventory software integration
- Monitor data flow, accuracy, and perform daily backups
- Maintain cybersecurity (antivirus, firewall, access control)
- Provide IT support to outlets (remote and on-site)
- Train staff on basic IT usage and systems
- Coordinate with vendors for hardware/software issues
- Maintain IT documentation, SOPs, and audit readiness

Eligibility & Skills Required

- Bachelor's degree in IT / Computer Science / Electronics
- Preferred: MCA / MBA (IT) or certifications (CCNA, CompTIA, Microsoft)
- 5–10 years experience in IT infrastructure/support
- Minimum 2 years in team handling role
- Strong knowledge of POS systems, ERP, networking (LAN/WAN)
- Experience in retail or multi-location setup is a plus
- Strong problem-solving and communication skills
- Willing to travel across outlets and handle urgent issues

Performance Expectations

- High system uptime and minimal downtime
- Fast resolution of hardware/software issues
- Secure data handling with zero major breaches
- Smooth billing operations across all outlets
- Efficient IT support and user satisfaction

Benefits & Work Setup

- Full-time on-site role
- Provident Fund benefits
- Work in a structured retail IT environment
- Opportunity to handle multi-location operations

How to Apply

Send your resume via email or WhatsApp.

? Email: gauravsweets.srhrex@gmail.com

? WhatsApp: +91 9820964490