

# WORK VAPOR

Job Link: <https://workvapor.in/jobs/live-chat-support-executive-zepto-pvt-customer-support-%e2%82%b925000-%e2%82%b940000/>

## HIRING ORGANIZATION

Zepto pvt

## EMPLOYMENT TYPE

Full-time, Part-time

## JOB LOCATION

INDIA

? Remote work from: INDIA

## DATE POSTED

? February 3, 2026

# LIVE CHAT SUPPORT EXECUTIVE – ZEPTO PVT, CUSTOMER SUPPORT, ?25,000–?40,000

## BASE SALARY

INR 25000 - INR 45000

## DESCRIPTION

**Company:** Zepto Pvt

**Position:** Live Chat Support Executive

**Industry:** E-commerce / Quick Commerce

**Location:** Work From Home (Remote – India)

**Employment Type:** Full-Time

**Salary:** ?25,000 – ?40,000 per month

**HR Contact:** Sai Amr – +91 9966248528

**Email:** [Saiamrzepto.hr@zepto.com](mailto:Saiamrzepto.hr@zepto.com)

### Key Responsibilities

- Engage with customers through live chat to answer queries and resolve complaints
- Troubleshoot technical issues and guide users on product features
- Maintain accurate records of customer interactions in CRM systems
- Provide proactive support, including guidance and basic upselling when required
- Escalate complex or critical issues to the appropriate department

### Skills & Eligibilities

- Strong written communication and fast typing skills
- Good problem-solving and multitasking ability
- Basic computer knowledge and CRM/chat tools familiarity
- Customer-centric attitude with attention to detail
- Ability to work independently in a remote setup

### **Additional Information**

- Instant customer interaction via live chat support
- Suitable for B2C customer service roles
- Training and process guidance provided
- Stable internet connection required

### **How to Apply**

Send your resume or contact on WhatsApp at +91 9966248528 or email at [Saiamrzepto.hr@zepto.com](mailto:Saiamrzepto.hr@zepto.com)