WORK VAPOR

Job Link: https://workvapor.in/jobs/medibuddy-hospital-success-executive-50-openings/

MEDIBUDDY HOSPITAL SUCCESS EXECUTIVE – 50 OPENINGS

BASE SALARY

INR 275000 - INR 450000

DESCRIPTION

Job Role: Hospital Success Executive – MediBuddy

Company & Job Details

Company: MediBuddy
Recruitment Partner: Nordinn Consulting
Work Mode: Remote (Hospital Visits and Field Work Required)
Hiring Office: Bengaluru (Bannerghatta), Karnataka
Experience: 0–4 Years
Salary: ?2.75–4.5 LPA
Openings: 50
Employment Type: Not Specified
Industry: Healthcare

HR Contact Details

Contact Number: 8898120504
Email: prithika@nordinn.in

MediBuddy is looking for Hospital Success Executives to work with hospitals and diagnostic centres. The main responsibility is to help hospital staff understand and use the Pay 0 service.

This position involves visiting hospitals, training receptionists, solving daily work problems, and improving customer bookings. Candidates should be comfortable working directly with hospital teams and travelling across assigned locations.

What Will You Be Responsible For?

HIRING ORGANIZATION

MediBuddy

EMPLOYMENT TYPE

Full-time

JOB LOCATION

? Remote work from: India

Hospital Coordination & Training

- Meet hospital managers, supervisors, and receptionists.
- Explain the Pay 0 process and its benefits.
- Train receptionists to explain the service to patients.
- Teach staff how to check eligibility and complete bookings.
- Help hospital teams use the Provider Central system.

Daily Operations

- Work with hospital staff during live operations.
- Help increase Pay 0 bookings.
- Make sure receptionists follow the correct process.
- Identify and solve technical and operational problems.
- Help staff identify patients who may need additional services, such as lab tests.

Performance & Customer Support

- Track bookings and service performance.
- Check whether hospital staff are following the process.
- Collect patient feedback and help resolve complaints.
- Provide extra training when performance drops.
- Help hospital teams manage the process independently.
- Share work updates, problems, and solutions with the company team.

Skills & Requirements

- Good communication and people-handling skills.
- Ability to train and guide other people.
- Strong problem-solving and follow-up skills.
- Ability to work independently and take responsibility.
- A positive attitude and willingness to achieve targets.
- Good coordination with hospital staff and management.
- Comfortable working inside hospitals.
- Willingness to travel and visit assigned locations.
- Ability to manage multiple hospitals.

Performance Expectations

The selected candidate will be responsible for improving hospital performance and making sure the process continues smoothly.

Key goals include:

- Training at least 90% of the assigned receptionists.
- Ensuring proper use of the Provider Central system.
- Increasing Pay 0 bookings and service usage.
- Improving consultation and lab test bookings.
- Maintaining good patient feedback.
- Resolving 90% of patient queries within the given time.
- Helping hospital teams manage the process without regular outside support.

Important Work Details

- The job involves direct work with hospitals and their staff.
- Travel and commuting across assigned locations are required.
- The candidate will handle targets and performance results.
- Hospital operations must be stable before the work is handed over to the hospital team.

How to Apply

Interested candidates can share their updated resume with the HR team through email or contact them directly using the number provided above.