

WORK VAPOR

Job Link: <https://workvapor.in/jobs/non-voice-chat-support-job-uk-shift-mumbai-office-%e2%82%b92l-%e2%82%b94l-ujobs-consulting/>

HIRING ORGANIZATION

Ujobs Consulting

EMPLOYMENT TYPE

Full-time, Part-time

JOB LOCATION

Mumbai, Maharashtra, INDIA

DATE POSTED

? January 11, 2026

NON-VOICE CHAT SUPPORT JOB, UK SHIFT, MUMBAI OFFICE, ?2L-?4L – UJOBS CONSULTING

BASE SALARY

INR 16,000 - INR 24,000

DESCRIPTION

Company: Ujobs Consulting

Position: Chat Support Specialist (Non-Voice)

Industry: BPO | Banking Support

Location: In-Person Office – Mumbai

Employment Type: Full-time | Permanent

Salary: ?2,25,000 – ?3,60,000 per year

HR Contact: 9560932363

Key Responsibilities

- Handle UK customer queries via live chat
- Provide accurate and timely resolutions
- Update and document chat interactions
- Meet response time and quality metrics

Eligibility & Skills

- Graduate with 1 year international customer service experience
- Strong written English communication
- Comfortable with UK night shifts

- Must be based in Mumbai
- Immediate joiners preferred

Additional Information / Benefits

- UK rotational shifts (12:00 PM – 4:00 AM, any 9 hrs)
- 5 working days with 2 rotational offs
- Incentives and overtime allowance
- Night shift cab facility (pickup & drop)
- Health insurance, PF, paid sick leave

How to Apply

Send your CV on WhatsApp at 9560932363