

WORK VAPOR

Job Link: <https://workvapor.in/jobs/online-chat-support-executive-global-customer-helpdesk-gurgaon/>

HIRING ORGANIZATION

Smart Steps HR Services

EMPLOYMENT TYPE

Full-time, Part-time

JOB LOCATION

India

ONLINE CHAT SUPPORT EXECUTIVE – GLOBAL CUSTOMER HELPDESK GURGAON

BASE SALARY

INR 25000 - INR 26000

DESCRIPTION

Smart Steps HR Services

Gurgaon / Gurugram

Work Mode: In-person (Office Job)

Employment Type: Full Time, Permanent

Salary: ?4 to ?4.25 LPA (?26.5K in hand approx)

Contact Number: 7992282636 / 7669010505

Job Overview

This job is for senior chat support role in a top MNC BPO process. Work is mainly handling technical queries from US customers through chat. Support is given for desktop, laptop, and mobile device issues in a non voice environment.

Main Work

- Handle technical chat queries from US customers
- Solve issues related to desktop, laptop, and mobile phones
- Provide clear and simple solutions through chat
- Maintain proper records of customer interaction
- Work in premium international process setup

Process Details

- 100% non voice chat process
- Night shift work
- 5 days working per week
- Cab facility available
- International customer handling (US process)

Eligibility

- Graduation or Undergraduate or B.Tech/B.E can apply
- Minimum 1 year BPO customer service experience required
- Good communication skill needed
- Chat process knowledge preferred

Benefits

- Good career growth opportunity
- Excellent incentive system
- Premium MNC brand exposure
- Stable international process work

How to Apply

Interested candidates can call or send WhatsApp resume directly.

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