

WORK VAPOR

Job Link: <https://workvapor.in/jobs/online-customer-success-and-growth-executive/>

ONLINE CUSTOMER SUCCESS AND GROWTH EXECUTIVE

BASE SALARY

INR 15000 - INR 20000

DESCRIPTION

Organization: Trydo Innovations Private Limited
Role Offered: Customer Success & Growth Executive
Industry Area: EdTech / Digital Marketing Education
Work Location: Remote (India) – Preference for Hyderabad based candidates
Job Type: Full-time
Compensation: ₹15K – ₹20K/Month + Performance Incentives
Application Email: grow@trydoschool.com

About the Company:

Trydo School is an online learning platform that helps people learn digital marketing skills and start earning through freelancing or client work. In this role, you will support students inside the learning community while also guiding them toward advanced programs that help them grow faster.

Main Responsibilities:

- Onboard new members and help them understand the learning platform and community
- Respond to student queries and provide support through community channels
- Build strong relationships with students and understand their goals
- Identify opportunities where students may benefit from advanced programs
- Conduct upsell conversations with existing members for suitable programs

HIRING ORGANIZATION

Trydo Innovations Private Limited

EMPLOYMENT TYPE

Full-time

JOB LOCATION

India
? Remote work from: India

DATE POSTED

? March 15, 2026

- Follow up with inactive members and encourage engagement
- Coordinate with internal teams to improve student experience and retention

Required Skills & Experience:

- 6 months to 1 year experience in customer support, sales, or customer success roles
- Prior experience in upselling or cross-selling to existing customers
- Good communication and relationship-building skills
- Ability to understand customer needs and provide suitable solutions
- Comfortable balancing customer support and revenue-related conversations
- Willingness to work in a fast-paced startup environment

Additional Information:

- Fully remote role across India
- Hyderabad-based candidates preferred for occasional team meetups

How to Apply:

Send your updated resume to grow@trydoschool.com