

WORK VAPOR

Job Link: <https://workvapor.in/jobs/online-facilitator-customer-support-niit-learning-systems-wfh-freelance/>

HIRING ORGANIZATION

NIIT Learning Systems

EMPLOYMENT TYPE

Full-time, Part-time, Contractor

JOB LOCATION

? Remote work from: India

VALID THROUGH

2026-10-02

ONLINE FACILITATOR / CUSTOMER SUPPORT – NIIT LEARNING SYSTEMS (WFH, FREELANCE)

DESCRIPTION

Company

NIIT Learning Systems

Remote work from home. Part-time and freelance type role. Work is in online training support.

Contact: 8851945303 | arushi.tyagi@niitmts.com

About This Work

This work is for online facilitator and customer support. Main task is to help in online training sessions. You will support trainers and learners during live sessions. Work is simple but needs focus and good communication.

Job Responsibilities

- Help in onboarding new trainers
- Manage registration and participant list
- Follow up with learners for pre-work
- Support live online sessions (audio, video, chat)
- Maintain attendance and feedback records
- Coordinate with faculty and internal teams

Skills Required

- Good communication in English
- Basic computer knowledge
- Ability to handle multiple tasks
- Polite and helpful nature

Eligibility Criteria

- Graduate in any stream
- 0 to 4 years experience
- Freshers can also apply
- Interest in training and support work

Work Environment

This role is fully remote. Work is time based and requires active participation during sessions. You will be main contact point for learners and trainers.

Apply Process

Interested candidates can share CV on WhatsApp or email.

WhatsApp: 8851945303

Email: arushi.tyagi@niitmts.com