

WORK VAPOR

Job Link: <https://workvapor.in/jobs/part-time-customer-support-executive-%e2%82%b99000-in-hand-387794/>

HIRING ORGANIZATION

Niftel Communications

EMPLOYMENT TYPE

Part-time

JOB LOCATION

? Remote work from: India

PART-TIME CUSTOMER SUPPORT EXECUTIVE + ?9,000 IN HAND

BASE SALARY

INR 9000 - INR 10000

DESCRIPTION

Work From Home Customer Support Executive | Permanent Part Time | ?9,000 In Hand

Company: Niftel Communications

Employment Type: Part Time

Job Type: Permanent

Work Mode: Remote (Work From Home)

Salary: ?9,000 per month (In Hand)

Contact Details

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About the Opportunity

Niftel Communications is hiring Part-Time Customer Support Executives. This is a permanent work from home opportunity. You will handle both chat and voice support. Good communication is important. English and Hindi language skills are required.

The work schedule is 5.5 hours per day. Rotational shifts will be provided. You will work 6 days every week. One rotational weekly off is available.

Key Responsibilities

- Handle customer queries through chat and voice
- Solve customer issues quickly
- Give polite and professional support
- Maintain good customer experience
- Work with the team to achieve service goals

Eligibility

Candidates with 0 to 4 years of experience can apply. Graduation is not required.

You should have good communication skills. You should be comfortable talking with customers. Basic problem-solving skills are also needed.

Laptop and Internet Requirements

- Windows 10 or above
- Laptop only
- MacBook and Desktop are not accepted
- Intel Core i3 10th Gen or above
- Intel Core i5 8th Gen or above
- Intel Core i7 6th Gen or above
- AMD Ryzen 5 or above
- Minimum 8 GB RAM
- Minimum 128 GB SSD
- Minimum 100 Mbps internet speed
- Laptop Wi-Fi is mandatory
- Power backup is mandatory
- Dedicated work from home setup

Candidates without the required laptop or internet can still apply. If selected they must upgrade before joining.

Required Skills

- Customer support
- Chat support
- Voice support
- Customer service
- Complaint handling
- Problem solving
- English and Hindi communication

How to Apply

Send your updated CV by email.

You can also send a direct message on WhatsApp. Phone calls will not be accepted.

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