

WORK VAPOR

Job Link: <https://workvapor.in/jobs/polish-customer-support-up-to-%e2%82%b915-lpa-remote/>

HIRING ORGANIZATION

Confidential

EMPLOYMENT TYPE

Full-time

JOB LOCATION

? Remote work from: India

POLISH CUSTOMER SUPPORT – UP TO ₹15 LPA – REMOTE

BASE SALARY

INR 30000 - INR 50000

DESCRIPTION

Process Associate – Polish Speaker

Position: Process Associate – Polish Speaker

Location: PAN India – Work From Home

Employment Type: Full-Time

Headcount: 10

CTC: Up to ₹15 LPA

Experience: 6 months+ BPO / Customer Support preferred

Language: Polish C1 mandatory

Shift: Rotational

This is a work-from-home customer support opportunity for Polish-speaking candidates. The selected candidates will support customers through voice, chat, and email.

Contact Details

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Email: monikaojha41@gmail.com

Key Responsibilities

- Provide customer support through voice, chat, and email.
- Resolve customer queries accurately and promptly.
- Communicate with customers in Polish and English.
- Follow defined customer service processes.
- Maintain accurate customer interaction records.
- Escalate complex issues when required.
- Meet productivity and quality targets.

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- Maintain customer satisfaction standards.

Eligibility

- C1 Polish proficiency is mandatory.
- Good English communication skills are required.
- Graduate in any discipline.
- 6 months+ BPO or customer support experience is preferred.
- Comfortable with rotational shifts.
- Good computer skills.
- Strong customer-handling skills.
- Good problem-solving abilities.

Work From Home Requirements

- PAN India candidates can apply.
- Stable high-speed internet is mandatory.
- Dedicated and quiet workspace is required.
- Candidates should be comfortable working independently.

Compensation

CTC is up to ₹15 LPA.

How to Apply

Share your updated resume through WhatsApp or email.

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Email: monikaojha41@gmail.com