

WORK VAPOR

Job Link: <https://workvapor.in/jobs/remote-call-and-chat-process-work-from-home-bpo-customer-support/>

HIRING ORGANIZATION

Shining Stars Institution & Travels

EMPLOYMENT TYPE

Full-time

JOB LOCATION

Dehradun, India

? Remote work from: India

DATE POSTED

? March 7, 2026

REMOTE CALL AND CHAT PROCESS – (WORK FROM HOME) BPO / CUSTOMER SUPPORT

BASE SALARY

INR 15000 - INR 18000

DESCRIPTION

Company: Shining Stars Institution & Travels

Position: Customer Support Executive

Industry: BPO / Customer Support

Location: Remote (Work From Home) – Hiring Office in Dehradun

Employment Type: Full-time

Salary: ?18K/Month

HR Contact: Reba – +91 8299310069

Hiring Details:

- Total openings: 20 positions available
- Process includes Ecommerce and Food Delivery customer support
- Work from home role with rotational shifts

Key Responsibilities:

- Handle customer queries through calls and chat support
- Provide accurate information and resolve customer issues
- Maintain professional communication and service standards
- Record and document customer interactions properly
- Follow company procedures and service guidelines

Shift & Work Schedule:

- Rotational shifts including night shifts
- 6 working days per week

- 1 rotational weekly off

Eligibility Criteria:

- Minimum qualification: 12th Pass or Graduate preferred
- Freshers and experienced candidates can apply
- Good communication in English and Hindi
- Basic computer knowledge required

Work From Home Requirements:

- Personal laptop with i5 processor or AMD Ryzen 5 or above
- Minimum 50 Mbps WiFi speed required
- Stable internet connection and quiet workspace

How to Apply:

Send your resume or contact on WhatsApp at +91 8299310069