

WORK VAPOR

Job Link: <https://workvapor.in/jobs/remote-customer-care-executive-chat-and-call-support-job-india/>

HIRING ORGANIZATION

Airtel

EMPLOYMENT TYPE

Full-time, Part-time

JOB LOCATION

India

? Remote work from: INDIA

DATE POSTED

? March 16, 2026

REMOTE CUSTOMER CARE EXECUTIVE, CHAT AND CALL SUPPORT JOB INDIA

BASE SALARY

INR 25000 - INR 30000

DESCRIPTION

Company Name: Airtel

Job Title: Customer Support Executive

About the Company:

Airtel is one of India's leading telecommunications companies providing mobile, broadband, and digital communication services. The company serves millions of customers and continues to expand its customer support team to improve service experience across the country.

Role Overview:

Salary: ?25K-?30K per Month

Job Type: Full-time

Location: India (Work From Home)

Contact HR: +91 9347101316

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Airtel is hiring customer support executives who can assist customers with service related inquiries and technical guidance. The role involves communicating with users, resolving issues, and ensuring a smooth customer experience.

Candidates will help customers understand product features, pricing details, and service availability. They will also guide users step-by-step to resolve login problems, software glitches, or device setup issues.

Key Responsibilities:

- Respond to customer inquiries about product features, pricing, and services
- Guide users to resolve login issues or software related problems
- Assist customers with device setup and troubleshooting steps
- Escalate complex technical problems to the appropriate department
- Record every customer interaction in the CRM system
- Handle complaints professionally and provide timely solutions

Basic Requirements:

- Good communication and problem-solving skills
- Basic understanding of customer service processes
- Ability to guide customers through troubleshooting steps
- Comfortable using digital systems for recording interactions

How to Apply:

Send your resume on WhatsApp **+91 9347101316** or email saitejhrzepto.hr@gmail.com to apply.