

WORK VAPOR

Job Link: <https://workvapor.in/jobs/remote-customer-care-executive-domestic-voice-376989/>

HIRING ORGANIZATION

Shining Stars Institution & Travels

EMPLOYMENT TYPE

Full-time

JOB LOCATION

? Remote work from: India

REMOTE CUSTOMER CARE EXECUTIVE DOMESTIC VOICE

BASE SALARY

INR 11000 - INR 20000

DESCRIPTION

Customer Care Executive | Remote Work | Domestic Voice Process | 24/7 Shift

Shining Stars Institution & Travels is hiring for a **Customer Care Executive** role. This is a **full-time, permanent remote job** in a **Domestic Voice Process**.

Contact Details

- **Contact Person:** Indrajeet
- **WhatsApp / Call:** +91 9196254114
- **Message Format:** Domestic Remote Work

This role is for candidates who can speak clearly and handle customer calls with confidence. You will be the first point of contact for customers and will help solve their queries in a polite and professional way.

Job Details

- **Company:** Shining Stars Institution & Travels
- **Industry:** BPM / BPO
- **Department:** Customer Success, Service & Operations
- **Role:** Customer Service
- **Work Mode:** Remote
- **Experience:** 0 to 3 years
- **Salary:** ₹1.75 to ₹2 LPA
- **Openings:** 200
- **Shift:** 24/7 shift
- **Weekly Off:** 1 rotational week off
- **Joining:** Immediate joiners required

What You Will Do

- Handle domestic voice calls
- Support customers with their queries
- Give proper solutions and service
- Maintain good customer satisfaction
- Work in a fast-paced voice process
- Communicate clearly in English and Hindi

Home Setup Required

- Laptop or desktop with **Intel Core i5 or equivalent and above**
- Minimum **8 GB RAM**
- **Windows 10 or higher**
- Stable Wi-Fi with **minimum 40 Mbps**
- Power backup like **inverter or generator**
- **USB headset and webcam**

Eligibility

- Minimum qualification: **10+2**
- Graduation not required
- Good verbal and written communication in **English and Hindi**
- Aadhaar card and PAN card required
- Freshers can also apply

Salary Structure

- **Gross Salary:** ₹15,000 to ₹18,000 CTC per month
- **In-Hand Salary:** ₹11,000 to ₹14,000 per month
- Final salary depends on communication skills and interview performance

Important Note

Shining Stars ITPL has clearly mentioned that they **do not charge any fee or amount from candidates.**

How to Apply

Send your updated resume on WhatsApp and include the message: **Domestic Remote Work**

Contact Again

- **Contact Person:** Indrajeet
- **WhatsApp / Call:** +91 9196254114

Required Skills

- Fluent English
- Customer Service
- BPO
- Work From Home
- Calling
- Blended Support

- Remote Job
- Fresher Friendly
- Voice Process

About the Company

Shining Stars Institution & Travels is a recruitment and training organization. It works in education, skill development, and placement support. The company has been active in professional training and hiring support for many years.