WORK VAPOR

Job Link: https://workvapor.in/jobs/remote-customer-support-executive-380583/

REMOTE CUSTOMER SUPPORT EXECUTIVE

BASE SALARY

INR 250000 - INR 350000

DESCRIPTION

Customer Support Executive

Company: TruAstro

Work Mode: Remote

Job Type: Full-Time

Experience: 1 to 6 Years

Salary: ?2.5 – ?3.5 LPA

Contact Number: +91 9380445476

TruAstro is hiring for Customer Support Executive. This is a remote role. The hiring office is in Bengaluru, but the work mode is work from home. The company is looking for a communication-driven inbound support executive.

The role is focused on customer support and service work. You will handle incoming queries and help customers with a good experience. The work includes inbound calls WhatsApp chats web enquiries and email enquiries.

Responsibilities

- Handle inbound calls
- Respond to WhatsApp chats
- Reply to web enquiries
- Support email enquiries

HIRING ORGANIZATION

TruAstro

EMPLOYMENT TYPE

Full-time

JOB LOCATION

? Remote work from: India

- Deliver good customer experience
- Resolve customer queries with care

The company wants candidates who can communicate well and handle support queries smoothly. Good customer service skills are important for this role. Any graduate can apply.

This is a remote opening. So no city or state has been added with the location. The role is suitable for candidates who are comfortable with voice and non-voice support work.

Key Skills

- Inbound process
- Customer support
- Non-voice process
- Voice process
- Chat process
- Customer satisfaction
- Email process
- Domestic process

TruAstro is a guidance and consultation platform. It connects users with experts in astrology tarot numerology and spiritual guidance. The company has shared a contact number for interested candidates.

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