

WORK VAPOR

Job Link: <https://workvapor.in/jobs/remote-customer-support-executive-flipkart-voice-process-379319/>

HIRING ORGANIZATION

TP

EMPLOYMENT TYPE

Contractor

JOB LOCATION

? Remote work from: India

REMOTE CUSTOMER SUPPORT EXECUTIVE | FLIPKART VOICE PROCESS

BASE SALARY

INR 17000 - INR 21000

DESCRIPTION

Customer Support Executive

Company: TP

Work Mode: Remote

Salary: Up to ₹21,000 CTC per month

In-Hand Salary: ₹17,000 per month

Experience: Freshers and experienced candidates can apply

Job Type: Full-Time

Contact Number: +91 8299288032

TP is hiring Customer Support Executives for the Flipkart Voice Process. This is a work from home position. The hiring office is in Delhi NCR but the role itself is remote. The company has 30 openings for this position.

This is an inbound voice support process. You will handle customer queries on calls. You will provide the right information and help solve customer concerns. The role also needs good customer handling and professional communication.

The company is open to freshers and experienced candidates. Only graduates can apply. Immediate joining is mentioned for this opening. The contract period is 3 months.

Responsibilities

- Handle customer queries through calls
- Provide correct information to customers
- Resolve customer concerns on time
- Maintain good customer experience
- Follow process guidelines
- Achieve performance targets
- Speak professionally with customers

Candidates must have strong communication in English and Hindi. Hindi speaking should be very strong. The company also wants clear English communication without MTI. Candidates with experience can apply if they are comfortable with the salary offered.

This is a remote role so system requirements are important. Candidates must have a desktop or laptop with Intel Core i5 9th Gen or 10th Gen or above. Minimum 8 GB RAM is needed. Storage should be at least 100 GB HDD. An 18.5-inch monitor is required. Windows 11 and a USB headset are also needed. Stable broadband internet with 100 Mbps is mandatory.

Eligibility

- Graduate in any discipline
- Good English communication
- Strong Hindi communication
- Freshers can apply
- Experienced candidates can also apply
- Must have required work from home system setup

Work Details

- Process: Flipkart Voice Process
- Shift: Rotational shifts
- Working Days: 6 days a week
- Weekly Off: 1 rotational off
- Contract: 3 months
- Joining: Immediate

TP is a BPM and BPO company. This opening is for customer support work in a remote setup. Candidates who are comfortable with voice support and rotational shifts can apply.

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