

# WORK VAPOR

Job Link: <https://workvapor.in/jobs/remote-customer-support-opening-tech-mahindra-kolkata-349230/>

## HIRING ORGANIZATION

Tech Mahindra

## EMPLOYMENT TYPE

Contractor

## JOB LOCATION

? Remote work from: India

## DATE POSTED

? May 28, 2026

## REMOTE CUSTOMER SUPPORT OPENING, TECH MAHINDRA KOLKATA

### BASE SALARY

INR 175000 - INR 200000

### DESCRIPTION

#### Tech Mahindra Hiring Customer Support Associate

Contact Person: HR Shreya Ganguly

Contact Number: +91 6290450549

WhatsApp: +91 6290450549

Tech Mahindra is hiring for a Customer Support Associate. This is a work from home opening. The work is voice based. Freshers can also apply. The opening is urgent and limited.

The job is for a contractual period till 31st October. The work timing is 24 by 7 rotational. A person should be ready for rotational week off too. Good English and Hindi communication is needed.

#### Job Details

Designation: Associate Customer Support

Work Mode: Work From Home

Location: Kolkata

Job Type: Contractual

Experience: 0 to 5 Years

Salary: ?1.75 to ?2 LPA

#### What You Will Do

You will handle inbound voice calls. You will support customers with queries and issues. You will follow company process carefully. You will keep communication clear and polite.

## Main Requirements

- Excellent communication in English and Hindi
- Minimum higher secondary education
- Minimum 25 WPM typing speed
- 90% accuracy in typing test
- Versant 3 or above
- Age limit up to 40
- Freshers are welcome
- BPO experience is helpful

## Interview Process

- HR round over video call
- Aadhaar is mandatory for WFH process
- Client round over Google Meet
- Selfie with Aadhaar is required

## System Needs

- Windows 10 or 11
- Windows Pro or Education version
- RAM 10 GB or above
- Core i5 or above
- 7th generation or above
- Stable internet with minimum 20 Mbps
- Power backup
- Noise cancellation USB headset

## Documents Required

- Aadhaar card with complete date of birth
- e-Aadhaar
- PAN card
- 10th mark sheet
- 12th mark sheet
- Experience letter and payslips for experienced candidates

## Salary and Benefits

Freshers can get around ₹12.5K in hand. Experienced candidates can get around ₹14.1K in hand. The job gives a stable contractual work setup. It also gives work from home comfort.

## How To Apply

Call or WhatsApp the contact number given above. Keep your documents ready before you apply. Mention your name and experience clearly.

Contact Number: +91-6290450549

## RESPONSIBILITIES

---

You will handle inbound voice calls. You will support customers with queries and issues. You will follow company process carefully. You will keep communication clear and polite.

## JOB BENEFITS

---

Freshers can get around ₹12.5K in hand. Experienced candidates can get around ₹14.1K in hand. The job gives a stable contractual work setup. It also gives work from home comfort.

## WORKING HOURS

---

is 24 by 7 rotational. A person should be ready for rotational week off too. Good English and Hindi communication is needed.

## EDUCATION

---

Minimum 25 WPM typing speed

## EXPERIENCE

---

0 to 5 Years