

WORK VAPOR

Job Link: <https://workvapor.in/jobs/sbi-renewal-customer-care-executive-day-shift-16k-salary/>

SBI RENEWAL CUSTOMER CARE EXECUTIVE – DAY SHIFT, 16K SALARY

BASE SALARY

INR 16200 - INR 17000

DESCRIPTION

Company: One Point One (Process: SBI Renewal)
Location: Navi Mumbai (Turbhe) + Mumbai, Thane
Job Type: Full-time
Experience: 0–4 Years
Salary: ?16,250 In-Hand
Shift Timing: 9:30 AM – 6:30 PM
Working Days: 6 Days Working
Openings: 70
Contact Person: HR Neha
Phone / WhatsApp: +91 9822146578

About the Role

This hiring is for an SBI renewal customer care process where you will assist customers with renewal-related services. It is a day shift job suitable for freshers looking for a stable BPO role.

What You'll Be Doing

You will handle both inbound and outbound calls, guide customers on renewal services, and ensure their queries are resolved properly with clear communication.

Key Responsibilities & Work Details

- Handle inbound and outbound customer calls
- Assist with renewal-related queries
- Provide accurate information to customers
- Maintain call records and follow-ups

HIRING ORGANIZATION

SBI Renewal

EMPLOYMENT TYPE

Full-time

JOB LOCATION

Mumbai, India

DATE POSTED

? March 21, 2026

- Ensure customer satisfaction

Eligibility & Requirements

- HSC Pass or Graduate
- Freshers and experienced both can apply
- Basic communication skills required
- Understanding of customer service is a plus

Perks & Benefits

- Fixed day shift job
- Stable BPO work environment
- Immediate joining opportunity
- Good learning for freshers

How to Apply

You can send your resume to the given email/phone/WhatsApp.

Contact Details:

HR Neha: +91 9822146578