

# WORK VAPOR

Job Link: <https://workvapor.in/jobs/sbi-renewal-customer-care-executive-non-sales-voice-process/>

## HIRING ORGANIZATION

OPO

## EMPLOYMENT TYPE

Full-time, Part-time

## JOB LOCATION

INDIA

? Remote work from: INDIA

## DATE POSTED

? December 30, 2025

# SBI RENEWAL CUSTOMER CARE EXECUTIVE – NON SALES VOICE PROCESS, NAVI MUMBAI | OPO

## BASE SALARY

INR 125000 - INR 375000

## DESCRIPTION

**Company:** OPO

**Position:** Customer Service Executive – SBI Renewal (Non-Sales)

**Industry:** BPM / BPO

**Location:** Hybrid (Work From Home + On-site at Turbhe, Navi Mumbai)

**Employment Type:** Full Time, Permanent

**Salary:** ?1.25 – ?3.75 Lacs P.A. (?14,500 In-hand)

**HR Contact:** Neha – 8637721095

### Responsibilities

- Handle inbound customer calls for SBI renewal process
- Resolve customer queries professionally without sales targets
- Provide accurate information related to policies and renewals
- Maintain customer records and call quality standards

### Eligibility & Skills

- HSC / Graduate candidates can apply
- Fresher to 3 years experience accepted
- Average communication skills required

- Basic customer handling and voice process knowledge

**Shift & Work Details**

- Day shift: 9:30 AM – 6:30 PM
- 6 days working
- Immediate joiners preferred

**How to Apply**

**Send your resume or contact on WhatsApp at 8637721095**