

WORK VAPOR

Job Link: <https://workvapor.in/jobs/support-consultant-customer-service-opportunity/>

SUPPORT CONSULTANT – CUSTOMER SERVICE OPPORTUNITY

DESCRIPTION

Support Consultant – Customer Support Role

Panaji Goa | WFO / WFH Option | Rotational Shifts (India, UK, US, AU)

For quick details, contact directly:

WhatsApp: **8446375791**

Email: riana@91hr.in

About the Role

This role is suitable for candidates who want to build a career in **customer support and application support**. Work includes helping users through calls, chat, and email while solving basic technical issues.

Key Responsibilities

- Provide support via **calls, emails, and chat**
- Troubleshoot basic **application issues**
- Handle and resolve **support tickets (SLA based)**
- Log **bugs, queries, and updates**
- Communicate clearly with **clients**
- Maintain daily **support reports and logs**

Required Skills

- Good **communication skills (verbal and written)**
- Basic knowledge of **MS Office and computer systems**
- Strong **customer service mindset**
- Attention to **detail and problem-solving**
- Comfortable with **rotational shifts**

HIRING ORGANIZATION

Confidential

EMPLOYMENT TYPE

Full-time, Part-time

JOB LOCATION

Panaji, Goa, India

? Remote work from: **India**

DATE POSTED

? April 13, 2026

VALID THROUGH

2027-02-13

Eligibility

- **Graduate (any discipline)**
- Minimum **1 year experience** in customer service
- Freshers can also apply with **good communication skills**

Work Environment

- Option for **Work From Office or Work From Home**
- Work with **global clients**
- Exposure to **international support processes**

How to Apply

Interested candidates can apply directly by:

WhatsApp: **8446375791**

Email: riana@91hr.in