WORK VAPOR

Job Link: https://workvapor.in/jobs/tech-mahindra-customer-support-executive/

TECH MAHINDRA | CUSTOMER SUPPORT EXECUTIVE

BASE SALARY

INR 12000 - INR 14000

DESCRIPTION

Job Role: Customer Support Executive

Company: Tech Mahindra
Location: Kolkata, West Bengal
Work Mode: 100% Work From Home
Experience: 0–1 Years
Salary: ?14,000 In-Hand (Freshers)
Openings: 50
Job Type: Full-Time, Temporary/Contractual
Internship Duration: 9 Months
Working Days: 5 Days per Week
Shift: 24/7 Rotational Shifts

HR Contact Details

Email: sr001166353@techmahindra.com
Phone: 6291350090

Job Overview

Tech Mahindra is hiring Customer Support Associates for its Hindi and English voice process. Freshers can apply for this remote opportunity to handle customer queries through voice calls.

Key Responsibilities

- Resolve customer queries through voice calls.
- Communicate with customers in Hindi and English.

HIRING ORGANIZATION

Tech Mahindra

EMPLOYMENT TYPE

Intern

JOB LOCATION

? Remote work from: India

Eligibility Criteria

- Minimum qualification: 12th Pass.
- Freshers are welcome.
- Age: 18–25 years.
- Excellent verbal communication skills in Hindi and English.
- No major mother tongue influence (MTI).

Salary & Work Schedule

- Fixed salary of ?14,000 In-Hand for freshers.
- 5 working days per week.
- 2 rotational weekly offs.
- 24/7 rotational shifts.

System Requirements

- Windows 10 or 11.
- Minimum 8 GB RAM.
- Intel Core i5 (6th Generation or above) or Ryzen 5 (6th Generation or above).
- Minimum 20 Mbps internet speed (upload/download).
- Power backup.
- Noise-cancelling USB headset.

Interview Process

1. HR round through video call (E-Aadhaar mandatory).
2. Typing test: Minimum 30 WPM with 90% accuracy.
3. Final round through Google Meet (selfie with Aadhaar mandatory).

Documents Required

- Aadhaar Card with complete date of birth.
- E-Aadhaar.
- PAN Card.
- 10th and 12th mark sheets.

How to Apply

Interested candidates can send their updated resume to sr001166353@techmahindra.com or contact 6291350090.