WORK VAPOR

Job Link: https://workvapor.in/jobs/tech-mahindra-hindi-english-voice-process-recruitment/

TECH MAHINDRA | HINDI ENGLISH VOICE PROCESS RECRUITMENT

BASE SALARY

INR 14000 - INR 15000

DESCRIPTION

Job Role: Customer Support Associate

Company: Tech Mahindra
Location: Kolkata, West Bengal
Work Mode: 100% Work From Home
Experience: Freshers Only (0–1 Years)
Salary: ?14,000 In-Hand
Openings: 1
Job Type: Full-Time, Permanent (9-Month Internship)
Working Days: 5 Days per Week
Shift: 24/7 Rotational Shifts

HR Contact Details

Email: DD00705216@techmahindra.com
Phone: 8240907131

Job Overview

Tech Mahindra is hiring freshers for its Hindi and English voice process. The selected candidates will work remotely and handle customer queries through voice calls.

Key Responsibilities

- Resolve customer queries through voice calls.
- Assist customers in Hindi and English.
- Maintain effective customer communication.

HIRING ORGANIZATION

Tech Mahindra

EMPLOYMENT TYPE

Intern

JOB LOCATION

? Remote work from: India

Eligibility Criteria

- Minimum qualification: 12th Pass.
- Freshers only.
- Age: 18–25 years.
- Excellent verbal communication skills in Hindi and English.
- No major mother tongue influence (MTI).

Salary & Work Schedule

- Fixed salary of ?14,000 In-Hand.
- 5 working days per week.
- 2 rotational weekly offs.
- 24/7 rotational shifts.

System Requirements

- Windows 10 or 11.
- Minimum 8 GB RAM.
- Intel Core i5 (6th Generation or above) or Ryzen 5 (6th Generation or above).
- Minimum 20 Mbps internet speed (upload/download).
- Power backup.
- Noise-cancelling USB headset.

Interview Process

1. HR round through video call (E-Aadhaar mandatory).
2. Typing test: Minimum 30 WPM with 90% accuracy.
3. Final round through Google Meet (selfie with Aadhaar mandatory).

Documents Required

- Aadhaar Card with complete date of birth.
- E-Aadhaar.
- PAN Card.
- 10th and 12th mark sheets.

How to Apply

Interested candidates can send their updated resume to DD00705216@techmahindra.com or contact 8240907131.