WORK VAPOR

Job Link: https://workvapor.in/jobs/tech-mahindra-hiring-voice-support-candidates-380224/

TECH MAHINDRA HIRING VOICE SUPPORT CANDIDATES

BASE SALARY

INR 168000 - INR 190000

DESCRIPTION

Customer Support Associate

Company: Tech Mahindra

Work Mode: Remote

Job Type: Contractual

Salary: ?1.68 LPA – ?1.90 LPA

Openings: 1000

Contact Number: +91 6291707604

Contact Email: jp001117444@techmahindra.com

Tech Mahindra is hiring for Customer Support Associate. This is a 100% work from home voice process. The role is for Hindi and English support. The hiring office is in Kolkata, but this opening is remote.

This is a contractual role until 31st October. Freshers can apply. Candidates with minimum 6 months of BPO experience can also apply. The company wants candidates with good voice communication skills.

You will resolve customer queries through calls. The work will be in rotational shifts. The schedule is 5 working days with 2 rotational weekly offs. The maximum age limit is 40 years.

HIRING ORGANIZATION

Tech Mahindra

EMPLOYMENT TYPE

Contractor

JOB LOCATION

? Remote work from: India

Responsibilities

- Resolve customer queries through voice calls
- Handle Hindi and English support
- Maintain customer service quality
- Work on voice process tasks
- Follow company process and guidelines

The company is looking for candidates with strong verbal communication skills. English and Hindi should both be good. No major MTI should be present for the voice process.

Eligibility

- Minimum 12th pass
- Minimum 6 months BPO experience with documents
- Freshers can also apply
- Good English communication
- Good Hindi communication
- No major MTI
- Maximum age 40 years

Work Details

- Contract: Till 31st October
- Shift: 24×7 rotational
- Working Days: 5 days
- Weekly Off: 2 rotational offs

The interview process includes an HR round on video call. A typing test is also mentioned. Final round will be on Google Meet. E-Aadhaar and selfie with Aadhaar are required for the process.

Interview Process

- HR Round on video call
- Typing test with minimum 25 WPM and 90% accuracy
- Final round on Google Meet

System Requirements

- Windows 10 or 11
- 8 GB RAM or above
- Core i5 5th Gen or above, or Ryzen 5 or above
- Minimum 20 Mbps internet
- Power backup
- Noise-cancelling USB headset

Documents Required

- Aadhaar card with complete date of birth
- E-Aadhaar
- PAN card
- 10th and 12th mark sheets

- Experience letter for experienced candidates
- Offer letter for experienced candidates
- Last 3 months payslips for experienced candidates

Interested candidates can send their resume to the email or contact the number below.

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