WORK VAPOR

Job Link: https://workvapor.in/jobs/tech-mahindra-wfh-voice-process-hiring-for-freshers-380222/

TECH MAHINDRA WFH VOICE PROCESS HIRING FOR FRESHERS

BASE SALARY

INR 168000 - INR 190000

DESCRIPTION

Customer Support Associate

Company: Tech Mahindra

Work Mode: Remote

Job Type: Contractual

Salary: ?1.68 LPA – ?1.90 LPA

Openings: 500

Contact Number: +91 7482986298

Contact Email: sakshi.priya3@techmahindra.com

Tech Mahindra is hiring for Customer Support Associate under the Hindi and English voice process. This is a 100% work from home opportunity. The hiring office is located in Kolkata, but the role is fully remote.

This is a contractual role valid until 31st October. Freshers are welcome, and candidates with at least 6 months of BPO experience can also apply. The role is suitable for candidates with good spoken Hindi and English who are comfortable handling customer calls.

Job Role

The selected candidate will resolve customer queries through voice calls. This is a

HIRING ORGANIZATION

Tech Mahindra

EMPLOYMENT TYPE

Contractor

JOB LOCATION

? Remote work from: India

customer support role, so communication skills and problem-solving ability are important.

Key Responsibilities

- Handle customer queries over voice calls
- Provide support in Hindi and English
- Resolve issues professionally and clearly
- Maintain customer satisfaction during calls
- Follow the process and quality guidelines

Eligibility Criteria

- Minimum qualification: 12th pass
- Freshers can apply
- Candidates with minimum 6 months of BPO experience can apply with documents
- Good verbal communication in Hindi and English
- No major MTI for voice process
- Maximum age limit: 40 years

Work Details

- 100% Work From Home
- 24×7 rotational shifts
- 5 working days per week
- 2 rotational weekly offs
- Contract role until 31st October

Salary

- Freshers: ?1,68,000 TCTC
- Experienced candidates: ?1,90,000 TCTC

Interview Process

- HR round through video call
- Typing test with minimum 25 WPM and 90% accuracy
- Final round through Google Meet
- E-Aadhaar is mandatory for WFH process
- Selfie with Aadhaar is mandatory in the final round

System Requirements

- Windows 10 or Windows 11
- Minimum 8 GB RAM
- Core i5 5th Gen or above or Ryzen 5 or above
- Minimum 20 Mbps upload/download internet speed
- Power backup
- Noise-cancelling USB headset

Documents Required

- Aadhaar Card with full date of birth
- E-Aadhaar

- PAN Card
- 10th and 12th mark sheets
- For experienced candidates:
    - Experience Letter
    - Offer Letter
    - Last 3 months payslips

How to Apply

Send your resume only through email to:

sakshi.priya3@techmahindra.com

For call support, contact:

+91 7482986298

Please note that the company has clearly mentioned not to send your CV on the phone number. Resume should be shared only by email.