WORK VAPOR

Job Link: https://workvapor.in/jobs/voice-and-chat-support-executive-recruitment/

VOICE AND CHAT SUPPORT EXECUTIVE RECRUITMENT

BASE SALARY

INR 13000 - INR 17000

DESCRIPTION

Job Role: Customer Support Executive

Company: Shining Stars Institution & Travels
Location: Work From Home
Office Location: Dehradun
Experience: 0–5 Years
Salary: Up to ?17,000 per month (CTC)
Take-Home Salary: Approximately ?13,000 per month
Openings: 500
Job Type: Full-Time, Permanent
Eligibility: 12th Pass and Above
Work Schedule: 6 Days a Week

HR Contact Details

Recruiter: Zainab Ali

- Zainab: 8881378915
- Vahida: 9956739953
- Fauzia: 9569902470

Job Overview

Shining Stars Institution & Travels is hiring Customer Support Executives for permanent work-from-home positions. Candidates who have passed 12th standard and have good English communication skills can apply.

The selected candidates will handle customer queries through phone calls and live chat.

HIRING ORGANIZATION

Shining Stars Institution & Travels

EMPLOYMENT TYPE

Full-time

JOB LOCATION

? Remote work from: India

This is a customer support opportunity with rotational shifts.

Key Responsibilities

- Handle customer interactions through phone calls and live chat.
- Understand customer issues related to products or services.
- Ask relevant questions to identify problems.
- Resolve customer queries and provide helpful solutions.
- Ensure a positive customer support experience.

Eligibility & Requirements

- Minimum qualification: 12th Pass.
- Good English communication skills.
- Must have a laptop with an Intel Core i5 processor or above.
- Own Wi-Fi connection is required.
- Must have a headset.
- Reliable battery backup is necessary.
- Comfortable working in rotational shifts.

Salary & Benefits

- Monthly CTC: Up to ?17,000.
- Approximate take-home salary: ?13,000.
- Permanent work-from-home opportunity.

Working Schedule

- 6 working days per week.
- Rotational shifts.

How to Apply

Interested candidates can share their resumes or contact the HR recruitment team directly for further details.

Important: We do not charge candidates any registration or placement fees. Beware of anyone asking for money in exchange for a job.