

# WORK VAPOR

Job Link: <https://workvapor.in/jobs/work-from-home-customer-service-executive-voice-chat-process-367796/>

## HIRING ORGANIZATION

Confidential

## EMPLOYMENT TYPE

Full-time

## JOB LOCATION

? Remote work from: India

## DATE POSTED

? June 28, 2026

# WORK FROM HOME CUSTOMER SERVICE EXECUTIVE (VOICE & CHAT PROCESS)

## BASE SALARY

INR 13000 - INR 15000

## DESCRIPTION

### Customer Service Executive (Voice & Chat Process)

Job Type: Full-time

Location: Work From Home (PAN India)

Salary: ?13,000 In-Hand for Freshers

Salary: ?15,000 In-Hand for Experienced Candidates

Work Mode: Remote

This is a work from home opportunity for Customer Service Executives. Fresh graduates can apply. Experienced candidates are also welcome. Immediate joiners will be preferred.

### Contact Details

HR Name: Himanshu

Contact Number: +91 9752107915

The company is looking for candidates with strong communication skills. You will handle customer queries through voice and chat support. You will help customers and ensure a positive service experience.

This role is suitable for candidates who enjoy talking to customers and solving problems.

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Good communication and customer handling skills are important. Candidates should be comfortable working in rotational shifts.

### **Key Responsibilities**

- Handle customer queries through voice support
- Handle customer queries through chat support
- Provide customer assistance
- Resolve customer concerns
- Maintain service quality standards
- Deliver a positive customer experience
- Follow company processes
- Maintain professional communication
- Support daily customer operations

You will communicate with customers and help resolve their issues. You will ensure that customer concerns are handled efficiently. Maintaining quality service standards will be an important part of your work.

### **Eligibility Criteria**

- Graduate freshers can apply
- Minimum 6 months experience preferred for experienced category
- Experience in voice process preferred
- Experience in email process preferred
- Excellent communication skills required
- V5 communication level preferred

### **System Requirements**

- Laptop with i5 i7 or Ryzen processor
- 6th Generation or above
- Windows 10
- Minimum 8GB RAM
- USB headset
- Stable Wi-Fi connection
- E-Aadhaar accessible on laptop

Candidates should have all required system setup before joining. A stable internet connection is necessary for smooth work from home operations.

### **Work Schedule**

- 9-hour rotational shift
- 6 working days per week
- 1 rotational week off

### **Benefits**

- Work from home opportunity
- Immediate joining
- No hiring charges
- Stable career opportunity

- Professional growth opportunities
- Learning and development exposure

This is a good opportunity for candidates looking for a remote customer support career. You can work from anywhere in India while building valuable customer service experience.

### How To Apply

Interested candidates can contact the HR team using the details below.

### Contact Details

HR Name: Himanshu

Contact Number: +91 9752107915

Location: PAN India

Work Mode: Work From Home

### RESPONSIBILITIES

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### JOB BENEFITS

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## SKILLS

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## QUALIFICATIONS

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