

WORK VAPOR

Job Link: <https://workvapor.in/jobs/work-from-office-bpo-support-%e2%82%b930000-to-%e2%82%b945000-347808/>

HIRING ORGANIZATION

Apprication Pvt Ltd

EMPLOYMENT TYPE

Full-time

JOB LOCATION

? Remote work from: India

WORK FROM OFFICE BPO SUPPORT, ?30000 TO ?45000

BASE SALARY

INR 30000 - INR 45000

DESCRIPTION

Apprication Pvt Ltd, BPO Tech Support, Night Shift, Mumbai

Apprication Pvt Ltd is hiring for BPO Tech Support. This is a night shift work from office job in Goregaon East, Mumbai. The work is for candidates who speak English well and can handle technical support tasks.

Contact Details

Call: +91 7304188636

WhatsApp: +91 7208152866

HR Team: Apprication Pvt Ltd

Job Details

Company name: Apprication Pvt Ltd

Location: Mumbai, Maharashtra

Work type: Full-time

Work mode: In person

Shift time: 11:00 pm to 8:00 am

Salary: ?30,000 to ?45,000 per month

This work needs good communication in English. Candidates should have at least 1 year of technical support experience. You will help customers and merchants with software issues. You will also work on tickets and remote support.

Work Responsibilities

- Handle support tickets

- Resolve client and customer issues
- Test and replicate reported problems
- Install software and hardware remotely
- Give training to users if needed
- Support merchants by phone and email
- Provide remote support to clients

Requirements

- Good English communication
- Minimum 1 year experience
- Technical support knowledge
- Basic troubleshooting skills
- Bachelor's degree preferred
- Master's degree also accepted

Candidates must be ready to commute or relocate to Mumbai. Night shift work is required. Remote support experience will be useful.

How To Apply

Interested candidates can contact the HR team directly.

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EXPERIENCE

Technical support knowledge