

HIRING ORGANIZATION

Startek

EMPLOYMENT TYPE

Full-time

JOB LOCATION

? Remote work from: India

ZOMATO CUSTOMER SUPPORT EXECUTIVE – REMOTE

DESCRIPTION

Job Role: Zomato Customer Support Executive

Company: Startek (Aegis Customer Support Services Pvt. Ltd.)

Process: Zomato Blended (Voice + Chat)

Work Mode: Remote

Hiring Office: Jaipur

Experience: 0–1 Year

Openings: 50

Education: Undergraduate / Graduate

Languages: Hindi and English

Contact Details:

HR Abhinav: 8810406322 (WhatsApp Only)

Startek is hiring for the **Zomato Customer Support Process**. Freshers and experienced candidates can apply.

Responsibilities

- Handle customer calls and chats.
- Resolve order and delivery issues.
- Assist with cancellations and refunds.
- Maintain customer interaction records.
- Escalate complex issues when needed.
- Meet quality and performance targets.

Requirements

- Undergraduate or graduate candidates.
- Freshers and experienced applicants welcome.
- Good Hindi and English communication.
- Basic computer and typing skills.
- Own laptop and stable Wi-Fi required.

Shift Details

- 9-hour rotational shifts.
- Night shifts included.
- Rotational weekly offs.
- No leaves during the first 90 days.
- Festival leaves are not available.

Benefits

- PF and ESIC.
- Quarterly performance bonus.
- Learning and career growth opportunities.
- No recruitment fees.

How to Apply

HR Abhinav at 8810406322