WORK VAPOR

Job Link: https://workvapor.in/jobs/work-from-home-customer-service-executive-372784/

WORK FROM HOME | CUSTOMER SERVICE EXECUTIVE

BASE SALARY

INR 18000 - INR 20000

DESCRIPTION

Customer Service Executive | Work From Home

A multinational company is hiring Customer Service Executives through Shining Stars Institution & Travels. This is a full-time remote opportunity. Freshers and experienced candidates can apply. You will handle customer calls chats and emails from home.

Contact Details
+91 9369022693 (Niyati)
+91 8090810674 (Aditi)
+91 9151155349 (Uroos)
+91 9196424317 (Fara)
+91 7526057311 (Hanshika)

Job Details

- Company: Multinational Company
- Hiring Partner: Shining Stars Institution & Travels
- Position: Customer Service Executive
- Job Type: Full Time
- Work Mode: Remote
- Salary: ?18,000 to ?20,000 CTC per month
- In-Hand Salary: ?14,000 to ?16,000 per month
- Quarterly Bonus: Up to ?2,000
- Working Days: 6 Days
- Shift: Rotational 9 Hours
- Weekly Off: 1 Rotational
- Openings: 1000
- Experience: 0 to 5 Years

HIRING ORGANIZATION

Multinational Company

EMPLOYMENT TYPE

Full-time, Part-time

JOB LOCATION

? Remote work from: India

About the Work

You will handle inbound customer calls. You will also reply to emails and chat messages. You will help customers with their questions. You should provide correct information and resolve issues politely.

You will maintain good customer service standards. You should communicate clearly in both Hindi and English. The role requires working in rotational shifts.

Responsibilities

- Handle inbound customer calls
- Reply to emails and chats
- Solve customer queries
- Share product and service information
- Resolve customer complaints
- Maintain service quality

Eligibility

- Graduate or undergraduate can apply
- Freshers and experienced candidates are welcome
- Good Hindi communication
- Good English communication
- Comfortable with rotational shifts

Required Setup

- Laptop with Intel Core i3 or Intel Core i5 processor
- Stable Wi-Fi or broadband connection
- UPS or inverter for power backup
- Good quality headset with microphone

Benefits

- Work from home
- Quarterly performance bonus
- Permanent full-time opportunity

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