

CHAT EMAIL VOICE SUPPORT, REMOTE
CUSTOMER CARE EXECUTIVE | ₹14K
INHAND

HIRING ORGANIZATION

Shining Stars Institution

EMPLOYMENT TYPE

Full-time, Part-time

BASE SALARY

₹14000 - ₹18000

JOB LOCATION

INDIA
Remote work from: INDIA

DESCRIPTION

Company: Multinational Company (Posted by Shining Stars Institution & Travels)

Position: Customer Care Executive

Industry: Customer Support / BPO

Location: Fully Remote (Hiring office in Delhi / NCR)

Employment Type: Full-Time, Permanent

Salary: ₹18,000 CTC (₹14,000 In-hand per month)

HR Contact: Anvesha: 7080322333, Niyati: 9369022693, Palakshi: 8630365298, Ramla: 9208310043, Vahida: 9856739953

Key Responsibilities

- Handle customer queries via phone, chat, and email
- Resolve complaints professionally and efficiently
- Provide accurate information using company tools
- Maintain and update customer records in the system
- Coordinate with internal teams for issue resolution

Eligibility & Skills

- Excellent verbal and written communication in English & Hindi

DATE POSTED

February 21, 2026

- Fresher or minimum 6 months customer service experience
- Undergraduate candidates can apply
- Laptop with minimum 8 GB RAM & Windows 10 Pro required
- Stable Wi-Fi connection mandatory

Additional Information

- Total openings: 1000
- Work schedule: 6 days/week with 1 rotational off
- Shift: 9 hours (8 hrs work + 1 hr split breaks)
- Mandatory completion of company training
- Company states no charges for job opportunities

How to Apply

Send your resume or contact on WhatsApp at 7080322333, 9369022693, 8630365298, 9208310043, 9856739953